



# CITY OF WEST KELOWNA

## COUNCIL POLICY MANUAL

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Date: 31 July 2019

Adoption Date: 13 August 2019

**SUBJECT: Network Management Maintenance**

### **Purpose:**

To guide the management of the road maintenance and communication of achievements, safety concerns, conditions and ongoing routine maintenance activities within the City of West Kelowna's road network system. Provide fiscal assurance that the road network budgets are achieving optimal performance and service levels.

### **Policy:**

*The City of West Kelowna shall ensure the provision of network management services resulting in the protection of the public from traffic incidents and other severe events. The City of West Kelowna shall ensure that roadways are inspected on a regular basis and any potential unsafe conditions are identified and corrective action is taken in a timely manner.*

*The City of West Kelowna shall ensure that procedures are established to ensure efficient and effective communication among the public, identified stakeholders, and the City of West Kelowna. All communication with the public and the stakeholders will enforce our commitment to a high quality of service to our customers/citizens thereby demonstrating our community dedication. This Network Management Policy shall comply with the performance measures contained in the City of West Kelowna Road Maintenance Policy and Procedures Manual.*

### **1.1. Outcome:**

This policy applies to the entire City of West Kelowna road and pedestrian network. All work will be completed in accordance with the operating budgets and levels of service set by Council and the maintenance procedures set by the CAO.

- a. Roadway Inspection and Safety Patrol  
To monitor conditions and develop a comprehensive knowledge of roadway conditions to support a work identification and planning program.
- b. Communications  
To communicate effectively and in a timely manner with the public, stakeholders, and the City of West Kelowna.