

STRATEGIC PRIORITIES DASHBOARD



Invest in Infrastructure

We will invest in building, improving and maintaining infrastructure to meet the needs of, and to provide a high quality of life for, current and future generations.



STATUS LEGEND completed on track potential or emerging issue delay identified

	Initiative	Status	Update
MUNICIPAL WATER	Commissioning and opening of the Rose Valley Water Treatment Plant		Operational as of July 2024.
	Update to the Water Master Plan		Draft Water Master Plan was received on January 17. Inter-departmental reviews are now underway in collaboration with AECOM. Following the City's consolidated input, the final draft is expected to be completed in April.
	An Upland Watershed and Storage Protection Strategy		The draft Water Master Plan identifies a formal long-term upland storage protection strategy (raising dams, new dams, lake supplementation) and notes several future capital projects and studies. Estimated costs and timelines have been provided for future planning and budgeting requirements.
	Upgrades to the Powers Creek Water Treatment Plant		Completion of the Water Utility Master Plan will help planning and budgeting requirements. The draft Water Master Plan has identified several long-term planning needs for the PCWTP including a Capacity Expansion, Distribution/PRV Improvements and an interconnection. Estimated costs and timelines have been provided for future planning and budgeting requirements.
PARKS & RECREATION	The upgrade and expansion of the Johnson Bentley Memorial Aquatic Centre		Long-term plan for this facility and future aquatic centre needs to be reviewed and discussed with Council.
	New Sports Fields and additional Parks, including Dog Parks		Memorial Park Concept Plan started. Mar Fee Park Concept Plan started (on hold until further Council direction). Dog Park Strategy in the works. Council Report planned for Spring 2026. Continued work with developers at Shannon Lake on park construction and dedication of new park. Continued park planning with development applications (i.e. Brown Rd).
	An Interconnected Pathways Strategy		Rec Trails Master Plan completed in 2024.
	The development of additional Accessible Recreational Spaces in our parks and recreation facilities		Reviewed as part of all upgrades in parks Wheelchair let downs installed at the arena Consideration for accessible playground components at Smith Creek Playground upgrade Arena handrails completed in Sept 2025. Additional phasing may be considered in the future.

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TRANSPORTATION	Upgrades to Old Okanagan/Butt Road intersection		The project is substantially completed. Some minor clean-up work is planned for this spring to reach Total Performance.
	Implementation of a Stormwater Drainage Program for older neighbourhoods		Council approved the development of an annual stormwater drainage program that is carried out by the capital construction crew. Various projects in the drainage system have been completed in existing neighbourhoods. This work is expected to continue on a yearly basis.
	Pedestrian improvements, including those aimed at making sidewalks more accessible		In 2026, staff plan to design and construct sidewalks on Brentwood Road. This project is scheduled to be substantially complete in fall 2026.
	Upgrades to Shannon Lake Road from IR #9 to Swite Road		The project is substantially completed. Some landscaping work is planned for this spring to reach Total Performance.
	Improvements to Elliott Road from Smith Creek Road to Reece Road		The design for this project is planned to be completed by this summer, with the intent to tender the works for a 2026 or 2027 construction period.
	Construction of the Ministry of Transportation and Transit's planned intersection upgrades and other Highway 97 improvements within West Kelowna		Staff continue to meet with the Ministry of Transportation and Transit to provide feedback on the conceptual design of transit-planned intersection improvements.
	Meaningful investment to improve the existing public transit system in West Kelowna, including the number of routes and frequency of service, the incentives offered youth and others to encourage ridership, and the introduction of innovative offerings such as on-demand transit		2025 saw additional City investment in transit (Hwy 97 Route), with additional route improvements not funded by BC Transit. Engagement with Council on MOU in March.
INFRASTRUCTURE PLANNING	Prepare for funding opportunities by developing shelf-ready infrastructure plans		Staff continue to progress designs for shelf-ready projects for future funding opportunities.
CIVIC FACILITIES	New City Hall/Library building		Opened May 2024
	Replacement of Fire Hall #32		Operational as of October 2025
	Establishment of a purpose-built Operations Yard		Operational as of May 2025

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Pursue Economic Growth & Prosperity

We will work with stakeholders throughout the region to advocate for and support efforts aimed at helping West Kelowna businesses prosper. With a focus on the future, we will advance opportunities to expand our economy, increase employment, and develop the community in ways that contribute towards prosperity for all.



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	Initiative	Status	Update
ECONOMIC PROSPERITY	Launch the new West Kelowna Economic Development Corporation		Board established and meetings commenced in Q4 2025.
	Create a West Kelowna Economic Development Strategy in partnership with the Economic Development Corporation		CEO hired in Q1 2026 and community-based strategic planning will commence in the Q2 2026.
	Explore opportunities for new revenue generation		Some progress has been made. Fortis BC revenue sharing agreement signed in 2025. Policing revenue from Peachland and the Province is being negotiated. Boat launch commercial fee program is being considered. Seek grant opportunities.
SUPPORT FOR LOCAL BUSINESSES & ENTREPRENEURS	The development of a West Kelowna Innovation Centre, complete with opportunities for post-secondary services, co-work facilities and business accelerator services		To be assigned to the new Economic Development Corporation, for consideration.
TOURISM	Support our partners, including through advocacy, in identifying and addressing recovery needs		Community has substantially recovered from the 2023 wildfire.
	Undertake a review of the City's Tourism Function to ensure it meets the needs of the City's hospitality, viticulture and other tourism-focused industries		To be assigned to the new Economic Development Corporation, for their consideration.
WESTBANK FIRST NATION	Work with Westbank First Nation to pursue common economic development goals and joint actions		Economic Development Corporation has started reaching out to Westbank First Nation's Economic Development Department.

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Strengthen Our Community

We will provide opportunities for the residents of West Kelowna to build connections, celebrate successes, embrace the community's strengths and diversity, address shared needs, and contribute to shaping the community's future.



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	Initiative	Status	Update
COMMUNITY GROWTH	A review of the Zoning Bylaw in response to directions set out in the City's new Official Community Plan, as well as provincial legislative changes designed to increase residential densities		Adopted in May 2025.
	A review of, and revisions to, the Westbank Town Centre Revitalization Plan		The RFP is out for consideration.
HOUSING	Complete and implement the West Kelowna Housing Strategy		Adopted in November 2024.
	Develop a Property Acquisition Strategy to identify and acquire lands for use in civic projects, including those in support of attainable housing and priority housing projects, such as seniors housing and non-market housing		Strategy has been drafted and will be presented to Council for feedback.
ACCESSIBILITY	We will work to ensure that residents and visitors with different abilities are able to use and enjoy our sidewalks, pathways, parks, trails, facilities, beaches and other attractions. We will work in collaboration with Council's Accessibility Committee on the provision of an Accessibility Plan for community review		Accessibility Plan endorsed in January 2025. Future accessibility audits and projects to be brought forward to Council.
GATHERING PLACES	Returning the Mt. Boucherie Community Centre for public use		Construction agreement finalized and renovations began in November 2025. Substantial completion is scheduled for September 2026.
	Expanding the offerings at Memorial Park		Memorial Park Concept Plan initiated. Events Currently Offered: Westside Daze, Canada Day, Music in the Park, Pop Ups in the Plaza, Light Up Firework Show, Westside Daze Drone Show, West Kelowna Multiculturalism Day, Farmers Market.
	Opening the new City Hall/Library Building		Opened May 2024.
	Incorporating community amenities into the project for replacing Fire Hall #32		The following was included in the Fire Station #32 replacement project: <ul style="list-style-type: none"> • New Lakeview Heights Community Hall • Upgrades to Anders Park with three new pickleball courts, a new sport court, and a new playground • New public plaza. Operational as of November 2025.
	Increasing accessibility at civic facility gathering spaces		Wheelchair let downs installed at arena. Arena handrails installed September 2025. New Anders Park, playground, and public plaza has accessible features.
ART & EVENTS	The development of Festivals and Events Policy to guide the City in its support for existing and new events in West Kelowna		Deferred to 2027 due to workload and conflicting priorities.
	The development and implementation of a Public Art Strategy		Deferred to 2027 due to workload and conflicting priorities.

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Foster Safety and Well-being

We will pursue through direct action, advocacy, and collaboration with local and regional service providers, investments in community health, needs-based housing, emergency preparedness, policing, fire and other services that foster safety and well-being in West Kelowna.



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	Initiative	Status	Update
PUBLIC SAFETY	The design and build of Fire Hall #32		Project completed October 2025.
	Completing the Fire Services Plan to ensure that the service is keeping pace with the changing community		Council endorsed the Complex Buildings Plan in late 2025. Some actions are ongoing within the fire service to continue to prepare. Further staffing requirements will be reviewed by Council for possible implementation when permit application for high-rise buildings is received.
	Continued investment in Wildfire Mitigation efforts		The 2025 FireSmart program was successful and 2026 program design and changes/evolution is being evaluated by staff.
	Increased Police Services dedicated to West Kelowna, and for provincial recognition of and resourcing for its rural policing responsibilities		Negotiations with the Province and RCMP are active. The RCMP prepared a business case for seven new officers and two new civilian staff. Neither West Kelowna, Peachland or Westbank First Nation has received a response and the City has requested one by February 2026.
	A Redundant Power Supply to increase the resiliency of West Kelowna and the Greater Westside in the face of disasters and other events that threaten the community's primary supply		Council is actively lobbying, including Minister Dix in March 2025. Senior staff of BC Hydro in September 2025. Project is progressing to 'preferred option' stage scheduled for March 2027. Schedule is 2029 - 2032 for the construction phase.
	De-regionalization of RCMP Services Policing in Central Okanagan		Active negotiations with Kelowna, RCMP and Province, at the staff level. Council is lobbying the Province for increase policing.
TRUTH & RECONCILIATION	We will continue dialogue and action that further develop respectful and trusting relationships with all Indigenous Peoples as we work to advance reconciliation		Council to Council meeting in Q3-2025 plus another scheduled for Q1-2026. Tall building Fire Services agreement drafted. Active staff-to-staff engagement.
CLIMATE ACTION	Developing a Natural Asset Management Plan to identify natural resources and ecosystems that are incorporated by the City into its delivery of municipal services		Complete.
	Updating (as necessary) and implementing the Green Fleets Strategy for City of West Kelowna vehicles and equipment		Complete.
	Implementing the recommendations of the Transportation Master Plan to provide, and help the community shift towards, additional sustainable travel options		The Transportation Master Plan is going to Council in February. In advance of the adoption of the plan, staff have incorporated intersection reviews to help prioritize major road improvements.
	Creating a Corporate Climate Action Plan		Complete.
COMMUNITY HEALTH	Continued advocacy for additional services connected to the West Kelowna Urgent and Primary Care Centre, and to other health service providers in the community		Council is actively lobbying for increased mental health services with the Province and Interior Health. Mayor and CAO meet with mental health industry leaders. Council supported expansion into the Westside by the Foundry/Canadian Mental Health Association.
	Implementing the West Kelowna Housing Strategy to facilitate the development of a range of housing types, including housing options for target groups, such as low income seniors, to address issues of attainability and homelessness		Completed in 2024.
	Identifying and supporting the building of low-income housing		Decision on application to BC Housing Community Housing Fund application delayed since Sept 2025. Provincial Reverter Clauses on DelRay and Old Okanagan Hwy Sites in process, and waiting for sponsorship from Ministry of Housing.