



SAFETY & EMERGENCIES

FOR ALL EMERGENCIES, CALL 911

When to call the RCMP or a City of West Kelowna Bylaw Officer?

CITY OF WEST KELOWNA

BYLAW:

- Abandoned/vacant properties and buildings
- Animal regulations (not Dog Control)
- Damage to City property/parks
- Parking enforcement
- Property maintenance and standards
- Camping in parks and public spaces
- Noise control (daytime)

RCMP:

- Domestic dispute
- Harassment/threats
- Assault/sexual assault
- Drug activity on private property
- Robbery
- Loitering on private property
- Emergency assistance
- Moving vehicle infractions
- Noise control (evening)
- Suspicious person and/or vehicle
- Vandalism
- Violence and fighting

POLICE SERVICES

To contact the West Kelowna RCMP, please call:

- **Emergency:** 911
- **Non-emergency, inquiry, or complaint:** 250-768-2880

BYLAW SERVICES

The goal of West Kelowna Bylaw Services is to encourage and facilitate voluntary compliance of the City's regulatory bylaws that protect the peace, health and safety of our community.

Contact Bylaw Compliance

- **Address:** City Hall - 3731 Old Okanagan Hwy, West Kelowna, BC, V4T 0G7
- **Phone:** 778-797-8810
- **Email:** Bylaws@westkelownacity.ca
- **Bylaw office hours:** 8 a.m. to 4 p.m.
- **Officers on duty:** 7 a.m. to 6 p.m., daily.
- **Online service request:** www.westkelownacity.ca/servicerequests

OTHER SERVICES

- **Sewer backups, watermain breaks or leaks:** 778-797-2246
 - **After-Hours:** 1-855-851-4194
- **Drainage and flooding concerns:** 778-797-2225

FIRE PROTECTION AND RESCUE

West Kelowna Fire Rescue provides fire protection for residents of Westbank First Nation and the City of West Kelowna.

- **Emergency:** 911
- **Non-emergency:** 778-797-3200
- **Burning complaints:** 250-469-8577
- **Wildfire:** To report a wildfire or irresponsible behaviour, call 1-800-633-5555 or *5555 from a cell phone.

REGIONAL DISTRICT OF CENTRAL OKANAGAN DOG CONTROL

The Regional District of Central Okanagan Dog Control Services supports and promotes responsible dog ownership across the Central Okanagan, providing assistance with licensing, barking complaints, dangerous dogs, and more.

- **Website:** www.rdco.com/dogs
- **Address:** 890 Weddell Pl, Kelowna BC, V1Y 7G6
- **Phone:** 250-469-6284
- **Emergency (after-hours):** 604-815-6006