

WHO TO CALL

Bartley Shelter - 2515 Bartley Road West Kelowna



911

For crimes in progress, fires, serious accidents and medical emergencies

WHO to call | WHEN to call

NON- EMERGENCIES: POLICE / FIRE / BYLAW



POLICE
250-707-8022

- ▶ Call **911** if you see a crime or safety risk in progress or **about** to be committed.
- ▶ Call the non-emergency line if the event has **already happened** (eg. stolen items or any other crime that has been committed).



FIRE
778-797-3200

- ▶ Call **911** if you see a fire in progress
- ▶ Call the non-emergency line if you have fire safety concerns



BYLAW
778-797-8810

- ▶ Property conditions, graffiti
- ▶ Excessive noise
- ▶ Obstructions on streets/sidewalks
- ▶ Litter/dumping on public spaces

 <https://www.westkelownacity.ca/en/city-hall/bylaws.aspx>




AMBULANCE
250-374-4411
24/7 dispatch

- ▶ Call **911** for a medical emergency
- ▶ If you see someone who is non-responsive in a park, a road, or public property.
- ▶ Wait for an ambulance and do not move the person.



SHELTER
Turning Points
778-583-4881
for immediate concerns

- ▶ If you have concerns about an individual's behaviour, health, safety or welfare on the property
- ▶ Concerns about the state of the property or immediate neighbouring properties (eg. garbage, needles, or unsafe conditions).

 ▶ Excessive noise on the property.
▶ Site Manager:


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 <https://turningpoints.ngo>