



City of West Kelowna

3731 Old Okanagan Highway, West Kelowna, British Columbia V4T 0G7

Tel.: 778-797-1000 Fax: 778-797-1001

March 30, 2026

SAMPLE LETTER

Dear Rose Valley Water Treatment Plant Customer,

The City of West Kelowna is reminding you of upcoming adjustments to your quarterly utility bill and your annual property tax notice for the completed Rose Valley Water Treatment Plant and Connecting Transmission Mains Project (RVWTP).

This letter is not a bill. We are confirming information. No payment is being requested today. We will send your first quarterly utility bill for 2026 in mid-April and your property tax notice at the end of May.

These adjustments are not new. They are in keeping with the plan that ratepayers approved in 2020 to cover the borrowing costs to help construct the project, which was completed on budget, in 2023, at \$75 million.

In your first quarterly bill for 2026 arriving in mid-April, the RV Residential Flat Water Rate has been decreased to from \$215.14 per quarter in 2025, to \$179.44 for 2026:

- We removed \$37.50 per quarter for the cost of the RVWTP.
- We added the required water rate increase of \$1.80 per quarter for 2026, which is based on the actual costs of operating the non-profit system last year, plus projected costs for the coming year, to run the system and ensure it remains sustainable.
- RV Residential Flat Water Rate, per quarter, for 2026 will be: $\$215.14 - \$37.50 + \$1.80 = \179.44 .

Your 2026 property tax notice, arriving at the end of May, will include the RVWTP Rose Valley Water Treatment Plant Debt of \$171.89:

- The parcel tax equals the quarterly amounts of \$37.50 as an annual charge of \$150, plus \$21.89 in interest.
- The original estimated parcel tax was \$181 in 2025; the final calculation is \$171.89 which reflects the Municipal Finance Authority interest rate and accounts for new parcels in the system that are also now contributing to the cost of the treatment plant, as of March 15, 2026.

Residents who prepaid their property's portion of the project in 2025, will see the amount removed from their quarterly utility bills, but will not pay the annual parcel tax.

If you have questions or require further information, please:

- Visit westkelownacity.ca/rvwtp for answers to FAQs.
- Email ub.finance@westkelownacity.ca or call 778-797-8850.

Sincerely,

Lisa Siavashi, Chief Financial Officer
City of West Kelowna