

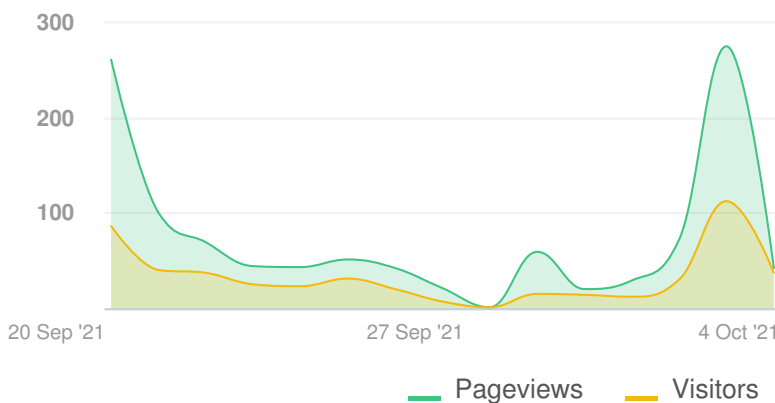
# Project Report

20 September 2021 - 04 October 2021

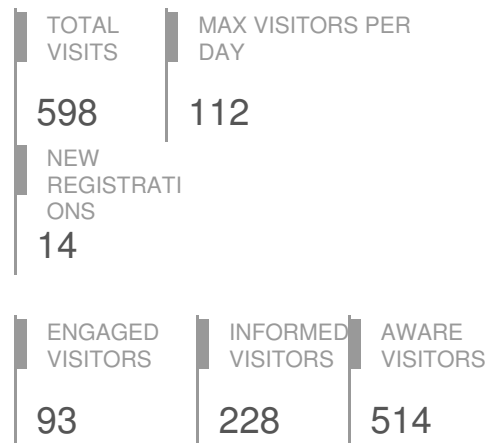
## Engage West Kelowna City Hall Project - Detailed Design



### Visitors Summary

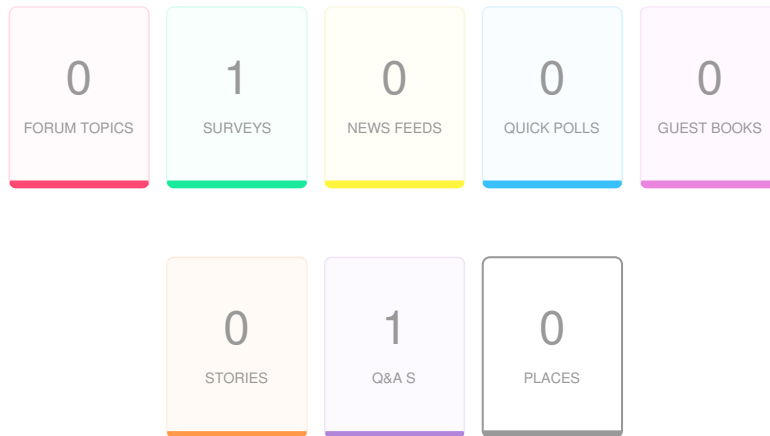


### Highlights



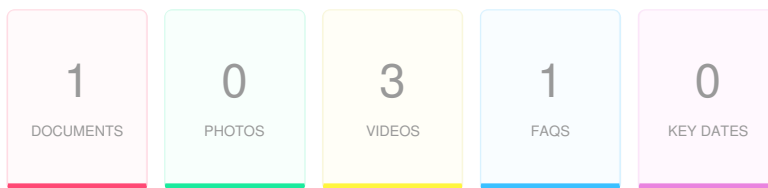
<b>Aware Participants</b>	<b>514</b>	<b>Engaged Participants</b>	<b>93</b>		
<b>Aware Actions Performed</b>	<b>Participants</b>	<b>Engaged Actions Performed</b>	<b>Registered</b>	<b>Unverified</b>	<b>Anonymous</b>
Visited a Project or Tool Page	514				
<b>Informed Participants</b>	<b>228</b>	Contributed on Forums	0	0	0
<b>Informed Actions Performed</b>	<b>Participants</b>	Participated in Questionnaire	2	0	80
Viewed a video	12	Contributed to Newsfeeds	0	0	0
Viewed a photo	0	Participated in Quick Polls	0	0	0
Downloaded a document	97	Posted on Guestbooks	0	0	0
Visited the Key Dates page	15	Contributed to Stories	0	0	0
Visited an FAQ list Page	0	Asked Questions	1	0	0
Visited Instagram Page	0	Placed Pins on Places	0	0	0
Visited Multiple Project Pages	134	Contributed to Ideas	12	0	0
Contributed to a tool (engaged)	93				

## ENGAGEMENT TOOLS SUMMARY



Tool Type	Engagement Tool Name	Tool Status	Visitors	Contributors		
				Registered	Unverified	Anonymous
Qanda	Ask a question!	Published	2	1	0	0
Questionnaire Tool	Questionnaire: Detailed Design	Archived	127	2	0	80
Ideas	Community gathering spaces	Published	13	9	0	0
Ideas	Reflecting the character of our natural landscape	Published	7	5	0	0

## INFORMATION WIDGET SUMMARY



Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Document	City Hall Project - Detailed Design Display Boards	84	88
Document	deleted document from	15	16
Key Dates	Key Date	15	15
Video	Virtual tour: Library	9	9
Video	Virtual tour: City Hall - Main floor entrance	7	7
Video	Get involved! City Hall Project engagement is open until Oct. 3.	6	6
Faqs	faqs	0	0

## QANDA

Ask a question!

Visitors <b>2</b>	Contributors <b>1</b>	CONTRIBUTIONS <b>1</b>
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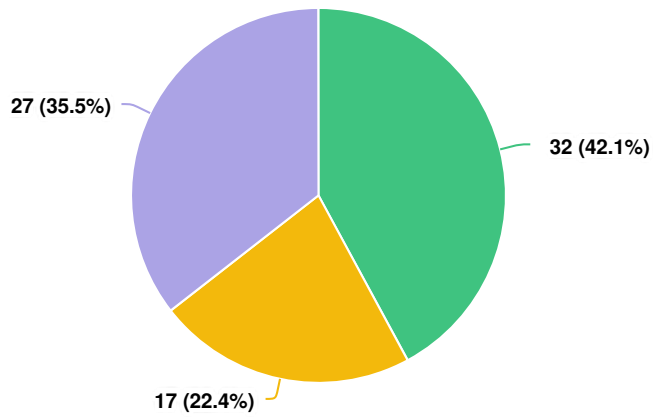
No Responses

## ENGAGEMENT TOOL: SURVEY TOOL

### Questionnaire: Detailed Design

Visitors <b>127</b>	Contributors <b>82</b>	CONTRIBUTIONS <b>85</b>
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As we look at ways to improve customer service, we heard from the public during the first round of consultation that easy p...



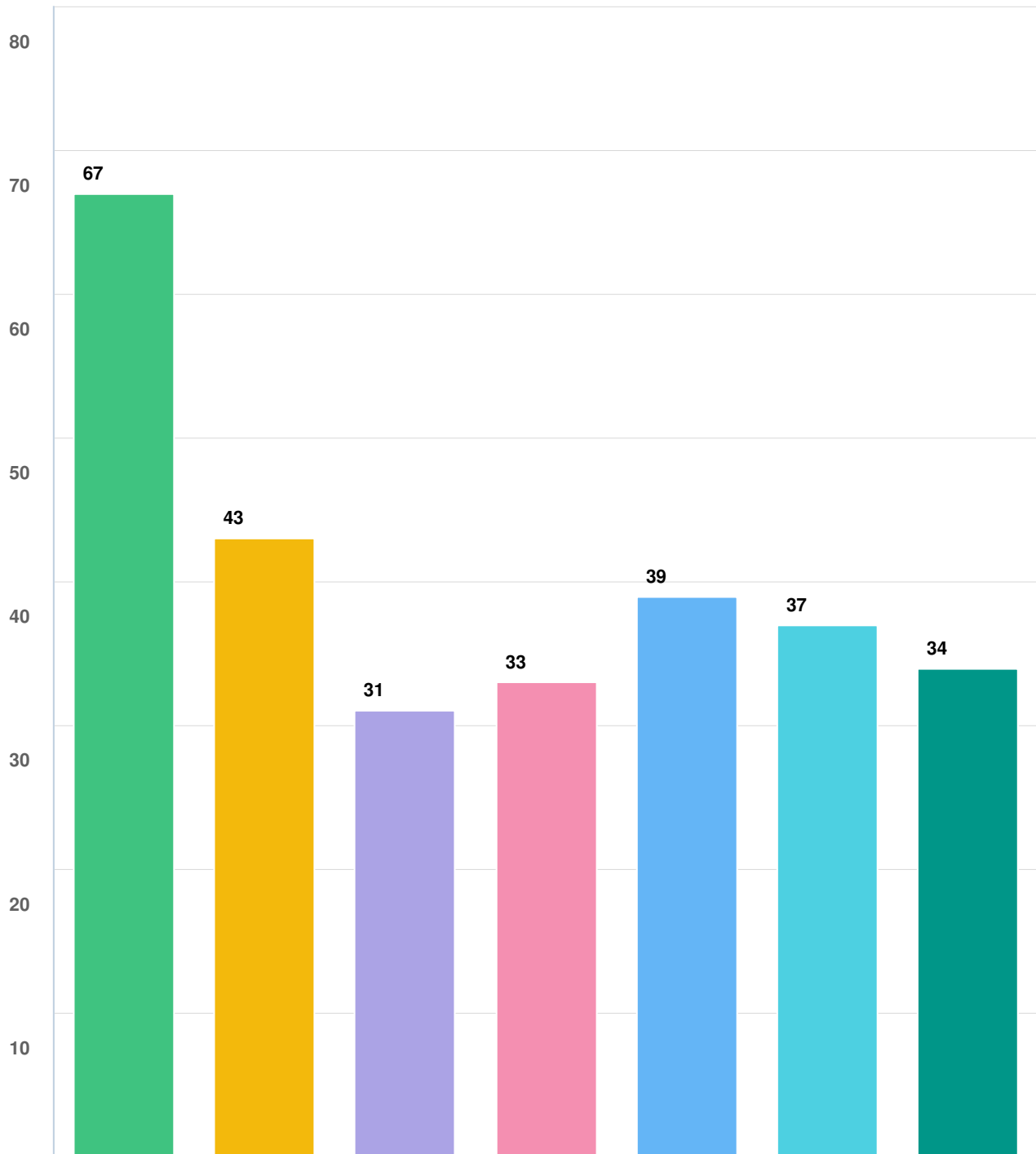
#### Question options

- Would not consider
- Might or might not consider
- Definitely consider

Optional question (76 response(s), 9 skipped)

Question type: Radio Button Question

### Library space and services - What library services would you see yourself or your family using? (Check all that apply)



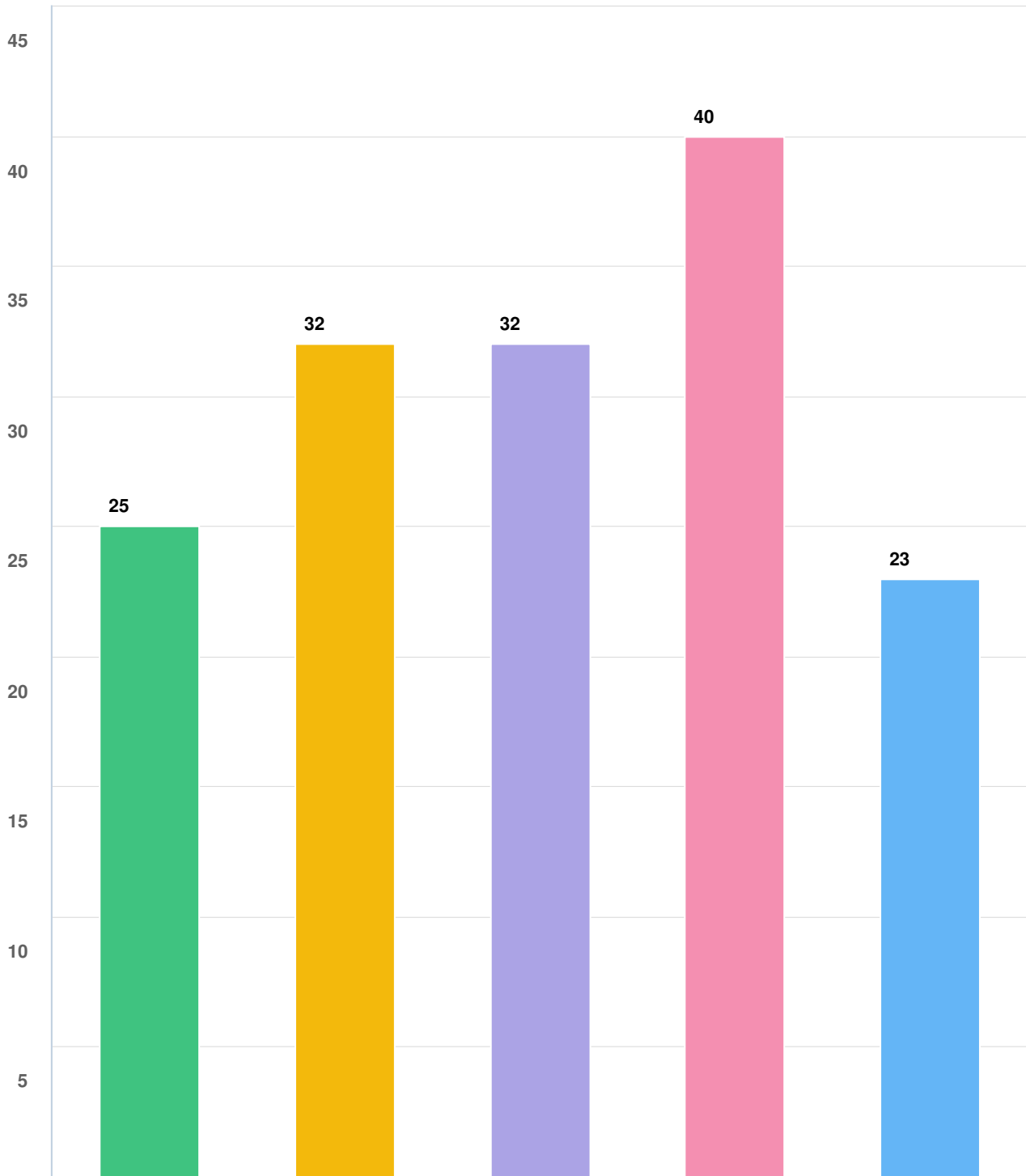
#### Question options

- Picking up and returning library materials
- Attending adult programs
- Attending children or youth programs
- Access to computers and the Internet
- Reading and lounging
- Research and study
- Renting meeting spaces

Optional question (70 response(s), 15 skipped)

Question type: Checkbox Question

What time(s) do you visit the library? (Check all that apply)



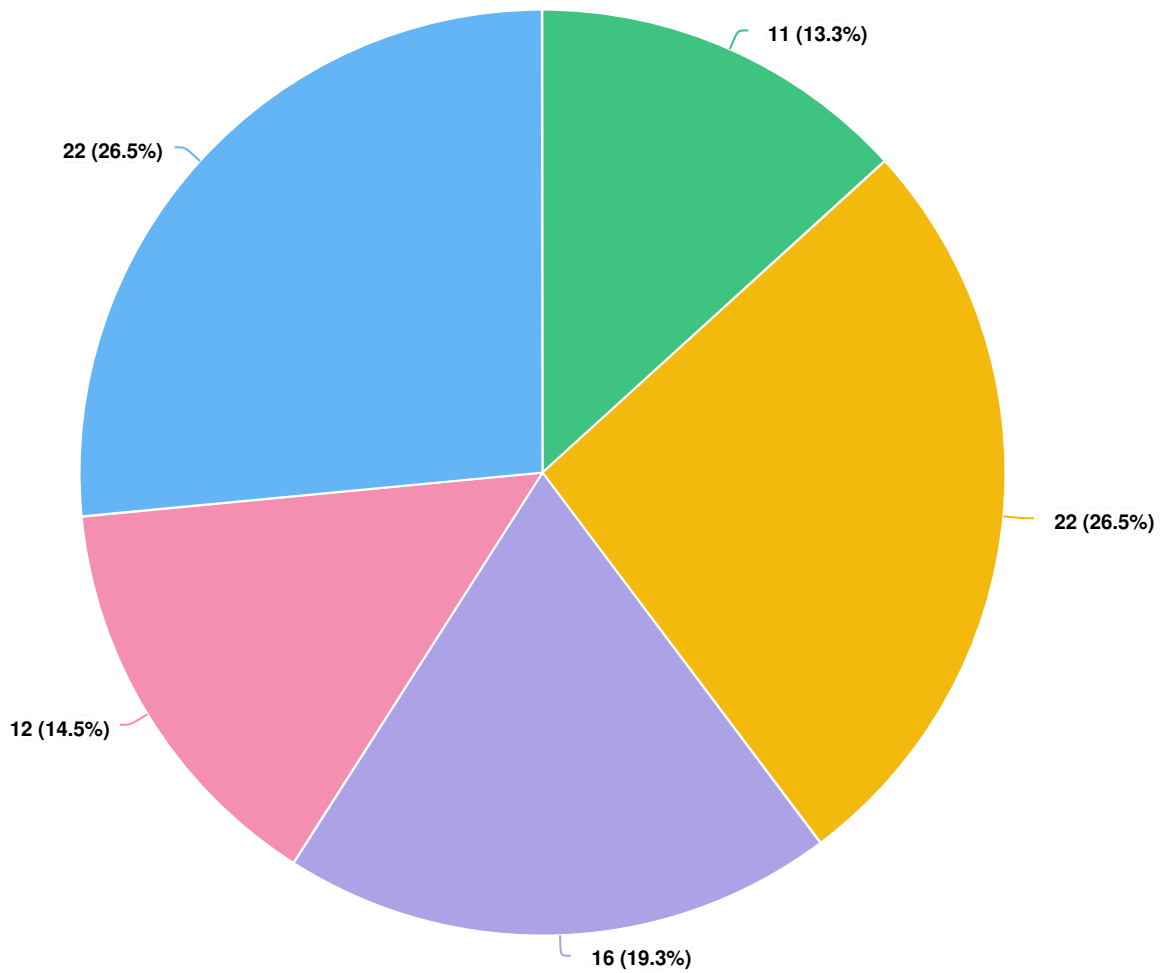
Question options

- Weekday mornings
- Weekday afternoons
- Weekday evenings
- Saturday
- Sunday

Optional question (68 response(s), 17 skipped)

Question type: Checkbox Question

Demographics - Select your age category.



Question options

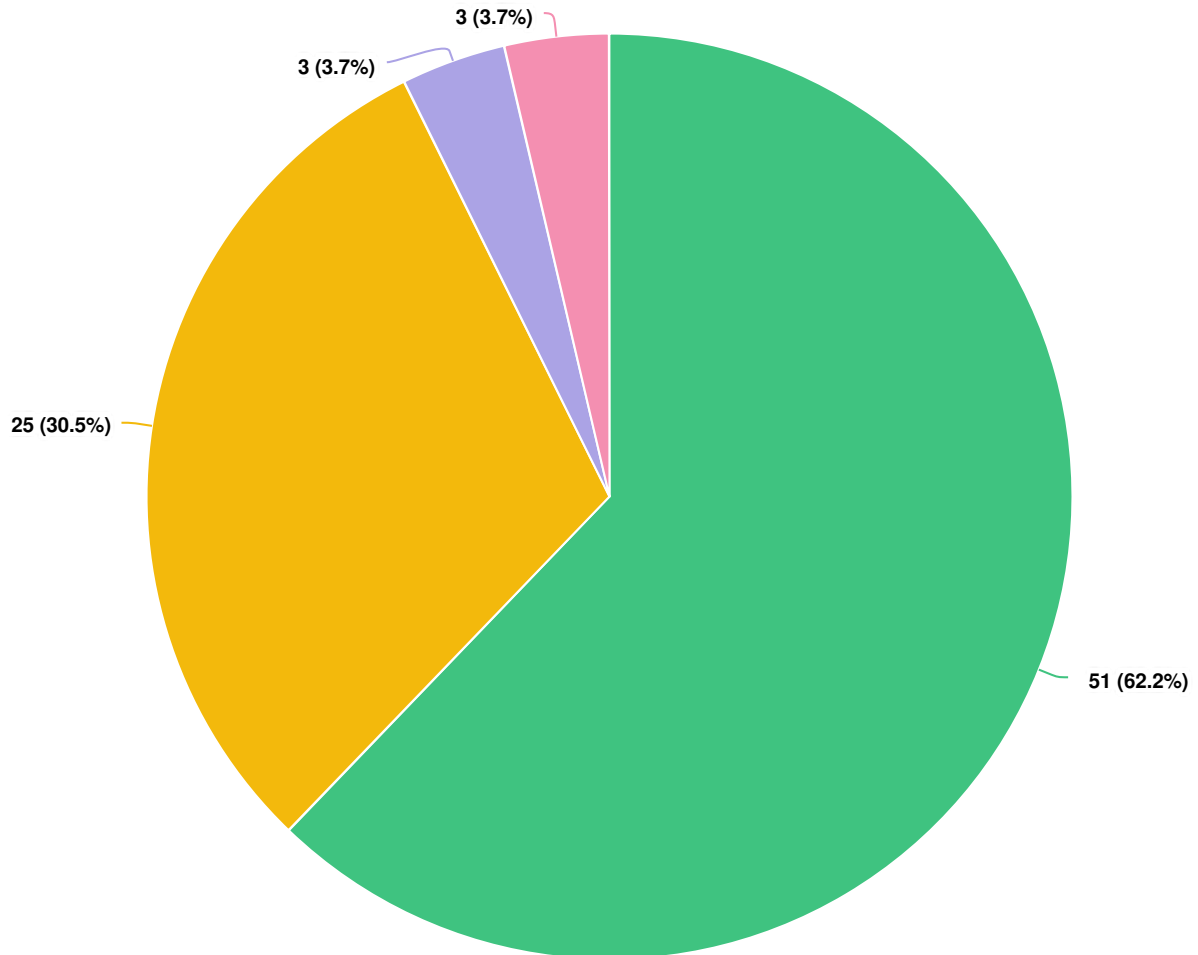
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

Optional question (83 response(s), 2 skipped)

Question type: Radio Button Question



### How do you describe your gender identity?



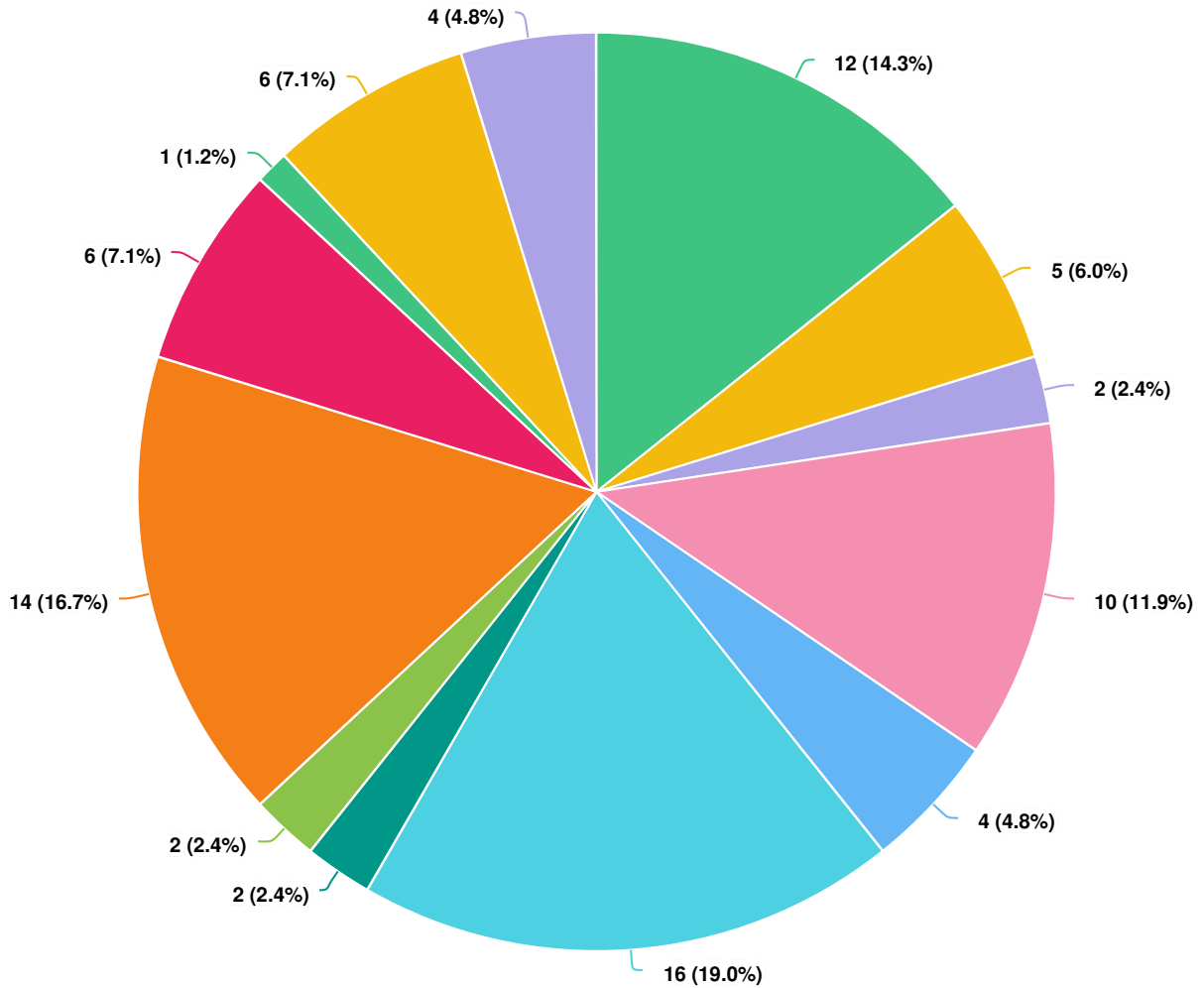
#### Question options

- Woman
- Man
- Non-binary/gender diverse
- Prefer not to say

Optional question (82 response(s), 3 skipped)

Question type: Radio Button Question

### What neighbourhood do you live in?



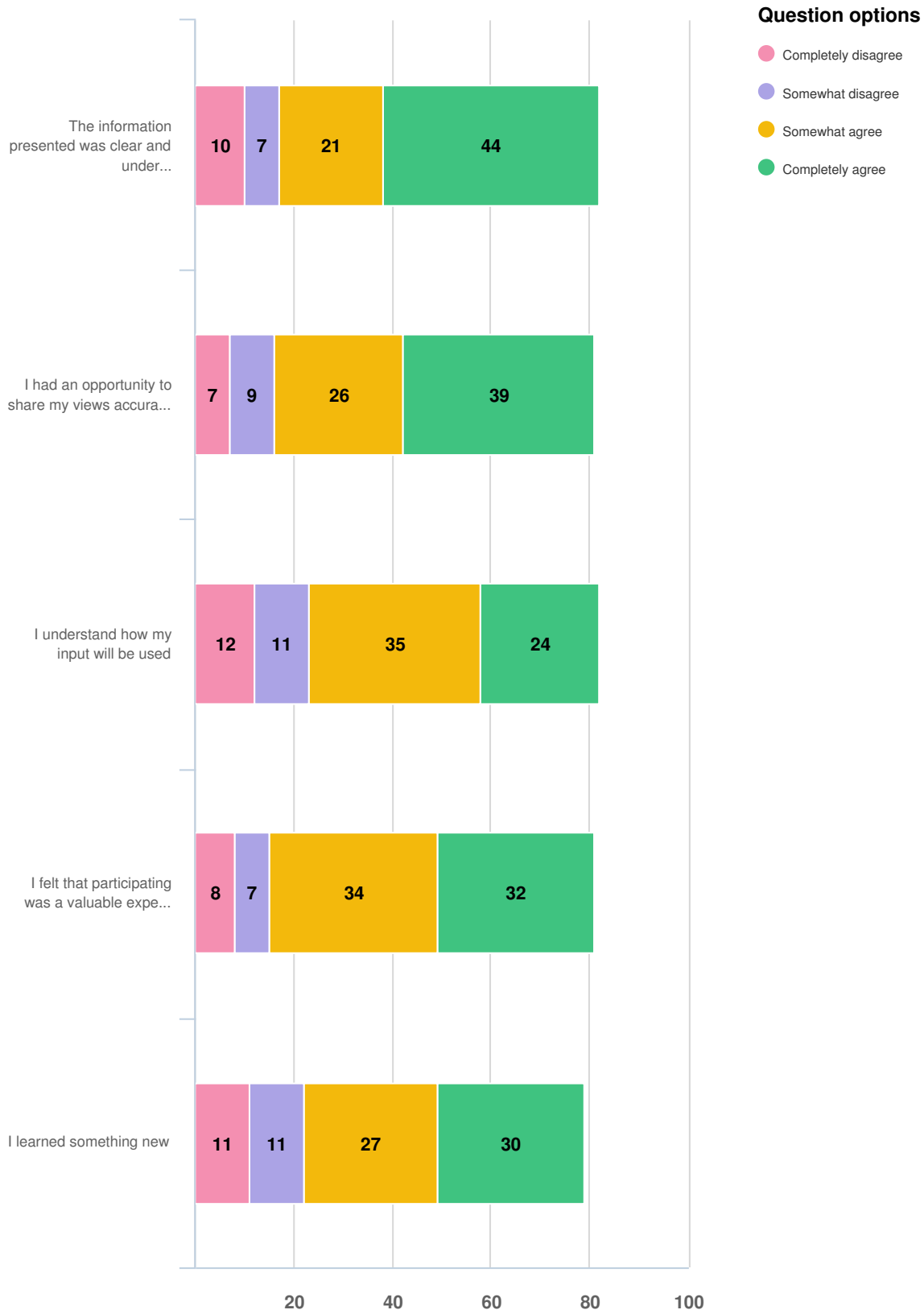
**Question options**

- Glenrosa
- Goats Peak/Gellatly
- Westbank Centre
- Westbank
- Smith Creek
- Shannon Lake
- South Boucherie
- Boucherie Centre
- Lakeview Heights
- West Kelowna Estates/Rose Valley
- Casa Loma
- Westbank First Nation
- Outside West Kelowna

Optional question (84 response(s), 1 skipped)

Question type: Radio Button Question

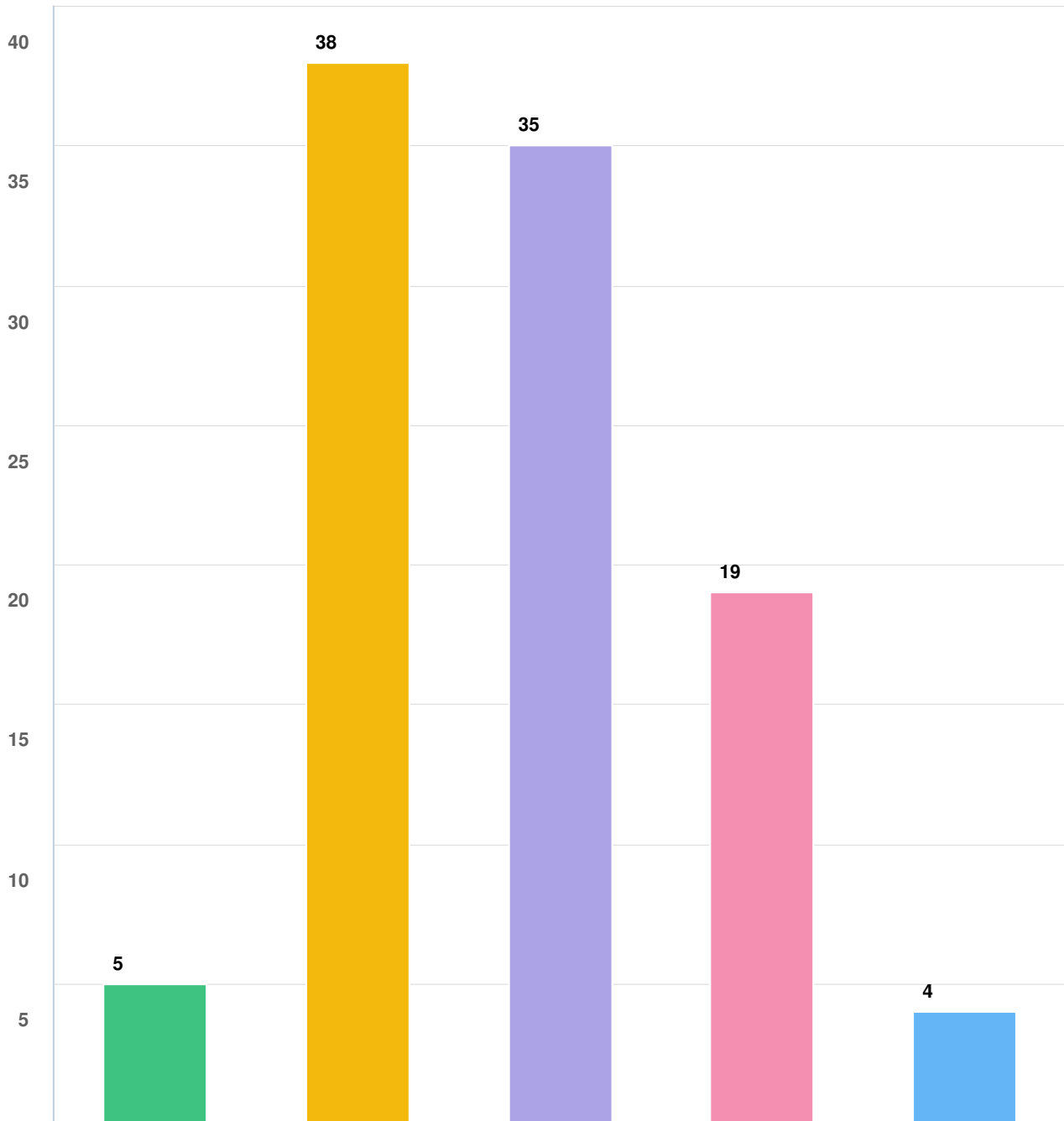
**Communications - Please rank the following statements: (completely agree, somewhat agree, somewhat disagree, completely disagree)**



Optional question (82 response(s), 3 skipped)

Question type: Likert Question

### How did you hear about public consultation for the City Hall/Library Building?



#### Question options

- In person - pop up engagement events
- Communications from the City (e-news, Public Service Announcements, News Releases etc.)
- Local news (online, television, newspaper)
- Social media (Facebook, Twitter, Instagram etc.)
- Printed materials (posters, post card, mailed letter)

Optional question (80 response(s), 5 skipped)

Question type: Checkbox Question

## IDEAS

### Reflecting the character of our natural landscape

Visitors <b>7</b>	Contributors <b>5</b>	CONTRIBUTIONS <b>19</b>
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22 September 21		<p>It would be nice to see a rammed earth wall entrance, with the amazing geological landscape in West Kelowna.</p>
VOTES	UNVOTES	
2	0	

		<p>Mix up the seating, lighting and bollards. Having it all modern and concrete will be rather boring, but so will all traditional.</p>
VOTES	UNVOTES	
0	0	

04 October 21		<p>Need edible gardens native plants, walking trails, food forest like the one at mission creek. Need trees a pond pollinator garden greenhouse</p> <p>need edible gardens native plants walking trails food forest like the one at mission creek. Need trees and shrubs I'm still upset the city tore out the blackberry patch near the entrance to the city. Need to incorporate more plants into the interior of the building as well and design a few public access green houses maybe something like butterfly world. Maybe a wildlife pollinator garden lots of flowers. Less concrete more green plants. Maybe a small pond area with a few willows like the old macdonalds farm fish pond. Also some shelter spots and a detox center and food bank/gardens incorporated to city hall. Make the building more useful that way instead of a corporate idle cement shrine to power and glory but not useful for the average citizen. Marginalized people would be less ignored if they were living and accessing services near the council chambers. pic below is from the biodome in arizona in the indoor garden boxes displaying water wise garden boxes.</p>
VOTES	UNVOTES	
0	0	

## IDEAS

### Community gathering spaces

Visitors	Contributors	CONTRIBUTIONS
13	9	38

		<p>In my survey I mentioned having a weather vane as artwork for the centre. It would terrific if the directions were also in Syilx.</p> <p>Weather vanes historically have ties to Agriculture. As an art piece it would also serve as an education piece, culturally (having directions in English, Syilx, and even Punjabi ), geographically, and meteorologically.</p>
VOTES	UNVOTES	
2	0	
22 September 21		<p><b>Window art</b></p> <p>So birds don't fly into windows</p>
VOTES	UNVOTES	
5	0	
22 September 21		<p><b>Dual outdoor space</b></p> <p>Skate rink in winter and wade pool in summer</p>
VOTES	UNVOTES	
3	0	
22 September 21		<p><b>Winter time interior market</b></p> <p>Larger spaces around interior of city hall</p>
VOTES	UNVOTES	
5	0	

## IDEAS

### Community gathering spaces

26 September 21		<h4>After hours indoor community gathering places</h4> <p>Often times, municipal halls don't receive much public support because they're usually places residents go once a year to pay their property taxes or, in some cases, to take out a building permit to construct a shop or other electrified or plumbed outbuilding on their property. Additionally, they're almost exclusively only open from 8 am to 4 pm or from 8:30 am to 4:30 pm, Monday through Friday, with, crucially, no evening or weekend hours of operation. While the public library is proposed for a portion of the building, it, too, will not be open on Sundays or in the later evenings. So what I'm proposing is to open up the main foyer / entrance area of the municipal hall for evening hours (say from 4-8 pm or 4-9 pm) and for weekend hours (say, 9 am to 7 pm) that would allow for the indoor public seating areas of the main foyer / entrance area to be used outside of business hours. It could be staffed by a single contracted private security guard, who could also serve as a greeter and even receive special training to provide concierge / services referral service to municipality- or community partner-provided services. A pull-across metal gate / barrier would pull out from the wall to prevent the public from accessing portions of the building that are not accessible outside of regular municipal hours of operation (i.e., Council Chambers, offices, board rooms, etc.). This would allow community members as a safe, indoor public area to use public wifi networks, connect with other community members, stay warm in winter months, or access public washrooms not behind the pull-across metal gate / barrier described above.</p>
VOTES	UNVOTES	
3	0	
30 September 21		<h4>Public Washrooms accessed from Outside.</h4> <p>To be used by all the people using this enhanced outdoor space and during special events like music in the park and markets.</p>
VOTES	UNVOTES	
3	0	
		<h4>Bee &amp; Pollinator Gardens</h4> <p>Multiple gardens spaces, xeriscape plants, Sylix medicinal garden, container and patio gardens and hanging plants on the new City Hall</p>
VOTES	UNVOTES	
2	0	
		<h4>Water Features &amp; Pond for deer, birds &amp; frogs</h4> <p>Fountains, Koi Pond, water features for zen relaxation &amp; wildlife.</p>
VOTES	UNVOTES	
0	0	
		<h4>Community Tree Planting</h4> <p>Add evergreens, flowering grasses, perennials, shrubs and deciduous trees throughout the grounds.</p>
VOTES	UNVOTES	
0	0	

## IDEAS

### Community gathering spaces

03 October 21		<p>I am hoping that shelled space has been included in the design of the City Hall. As we grow we will need to expand.</p> <p>I would like to see the City get the BC gov involved to ask them to set up Gov. Agency offices at City hall and be able to lease out space to them as it would reduce operating costs by creating revenue and offer convince to the citizens . I feel strongly that ICB C should have a office on the West side for getting drivers licences, renewing licenses, written exams etc. Kelowna is overcapacity and West Kelowna is growing and needs this service. This would be a nice fit into the building and easy for the gov. To lease space for this service and offer a great service to West Kelowna residents.</p>
VOTES	UNVOTES	
0	0	