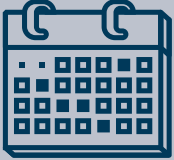




2025 PROPERTY TAXES IMPORTANT DATES AND REMINDERS



Taxes are due by Wednesday, July 2, 2025 before 4:30 p.m.

Avoid penalties: On Thursday, July 3, 2025, a statutory 10 per cent penalty must be applied to late taxes and unclaimed Home Owner Grant amounts.

Important: The City cannot waive this statutory charge.

Please note: City Hall will be closed on Canada Day, Tuesday, July 1, 2025.



CLAIM YOUR HOME OWNER GRANT THROUGH THE PROVINCE OF B.C.

Claim your grant before Wednesday, July 2, 2025!

Apply for your Home Owner Grant directly through the Province online at gov.bc.ca/homeownergrant.

- For assistance, please call the Province of B.C. at 1-888-355-2700.

To avoid a 10 per cent late penalty, ensure you have paid the balance, reduced by your eligible grant amount, before Wednesday, July 2, 2025.



DEFERRING YOUR PROPERTY TAX

The Province of B.C.'s Property Tax Deferment Program is a low-interest provincial loan program designed to help qualified B.C. home owners pay their annual property taxes.

Submit your property tax deferment application to the Province, or learn more about the program:

- **Online:** gov.bc.ca/propertytaxdeferment
- **Email:** taxdeferment@gov.bc.ca
- **Phone:** 1-888-355-2700



WE'RE HERE TO HELP

Payments are due by Wednesday, July 2, 2025 before 4:30 p.m.

Recommended: Pay online through your financial institution: Search **WEST KELOWNA** as the payee, select TAXES, use the roll number on your notice starting with **364 (do not include the space or period)** and record the confirmation number and date from your online payment. Allow two to three business days for processing.

Remember to apply for your Home Owner Grant with the Province of B.C. by Wednesday, July 2, 2025!



YOU CAN ALSO...

- **Drop off your payment:** use our secure 24/7 drop box at West Kelowna City Hall.
- **Mail your payment:** to West Kelowna City Hall, 3731 Old Okanagan Highway, West Kelowna, B.C. V4T 0G7
- **Pay in-person:** please prepare for lineups if you would like in-person service at City Hall.

IMPORTANT NOTE

The City of West Kelowna hopes for a positive outcome in postal negotiations but must prepare for potential disruptions.

To allow extra time before the July 2 deadline, property tax notices are being sent early.

Postmarks are not proof of payment, so payments must be received by the due date to avoid a mandatory, non-reversible 10 per cent penalty. Thank you!

MUNICIPAL TAX PORTION: WHERE YOUR MONEY GOES

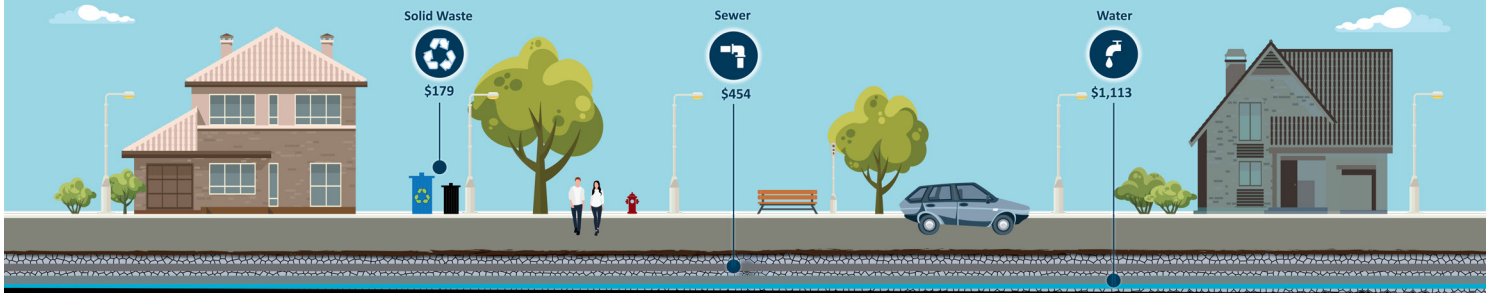
If your home is valued around the average of \$969,572, your **municipal taxes** will be approximately \$2,816 in 2025...

*Does not include collections for other governments.

The municipal tax dollars you contribute help cover costs of providing:



...and, if **your household** consumes the average amount of water per year, 357m³, your utility fees will be approximately \$1,746 in 2025.



LEARN MORE ABOUT HOW YOUR PROPERTY VALUE IS ASSESSED

For information about how your property is assessed:

- Call the **B.C. Assessment Authority** at 1-866-825-8322.
- Visit info.bccassessment.ca/services-and-products/Pages/ThePropertyTaxEquation.aspx.



LESS PAPER, MORE DIGITAL!

- Find your property tax notice details at online.westkelownacity.ca.
- For more information on your 2025 property taxes, visit westkelownacity.ca/propertytaxes.



HOW TO CONNECT WITH US

With high call volumes during tax season, email is the quickest way to connect with us:

- Email taxes@westkelownacity.ca (include your property address or roll number in the email).
- Or call 778-797-8860, if you prefer to chat with us. We're here Monday - Friday, 8:30 a.m. - 4:30 p.m. (excluding holidays).