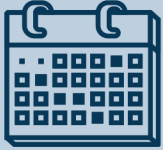




# 2024 PROPERTY TAXES IMPORTANT DATES AND REMINDERS



**TAXES ARE DUE BY TUESDAY, JULY 2, 2024 BEFORE 4:30 P.M.**

**Avoid penalties:** On July 3, 2024, a statutory 10 per cent penalty must be applied to late taxes and unclaimed Home Owner Grant amounts.

**The City cannot waive this statutory charge.**

**Please note: City Hall will be closed for the statutory holiday, Monday, July 1, 2024.**

**! NEW:  
OUR ADDRESS  
HAS CHANGED**

**WEST KELOWNA CITY HALL  
3731 Old Okanagan Hwy,  
West Kelowna, B.C. V4T 0G7**

Please ensure payment is received at **this location during business hours, or online by Tuesday, July 2, 2024 before 4:30 p.m.**

**Please note: At this time, there is no after-hours drop box.**



**CLAIM YOUR HOME OWNER GRANT THROUGH THE PROVINCE OF B.C.**

**Claim your grant before JULY 2, 2024!**

Apply for your Home Owner Grant directly through the Province online at [gov.bc.ca/homeownergrant](http://gov.bc.ca/homeownergrant).

- For assistance, please call the Province of B.C. at 1-888-355-2700.

**To avoid a 10 per cent late penalty, ensure you have paid the balance, reduced by your eligible grant amount, before July 2, 2024.**



**DEFERRING YOUR PROPERTY TAX**

The Province of B.C.'s Property Tax Deferment Program is a low-interest provincial loan program designed to help qualified B.C. home owners pay their annual property taxes. Submit your property tax deferment application to the Province, or learn more about the program:

- **Online:** [gov.bc.ca/propertytaxdeferment](http://gov.bc.ca/propertytaxdeferment)
- **Email:** [taxdeferment@gov.bc.ca](mailto:taxdeferment@gov.bc.ca)
- **Phone:** 1-888-355-2700



**LEARN MORE ABOUT HOW YOUR PROPERTY VALUE IS ASSESSED**

For information about how your property is assessed, call the **BC Assessment Authority** at 1-866-825-8322 or visit [info.bccassessment.ca/services-and-products/Pages/ThePropertyTaxEquation.aspx](http://info.bccassessment.ca/services-and-products/Pages/ThePropertyTaxEquation.aspx).



**LESS PAPER, MORE DIGITAL**

- Find your property tax notice details at [online.westkelownacity.ca](http://online.westkelownacity.ca).
- For more information on your 2024 property taxes, visit [westkelownacity.ca/propertytaxes](http://westkelownacity.ca/propertytaxes).

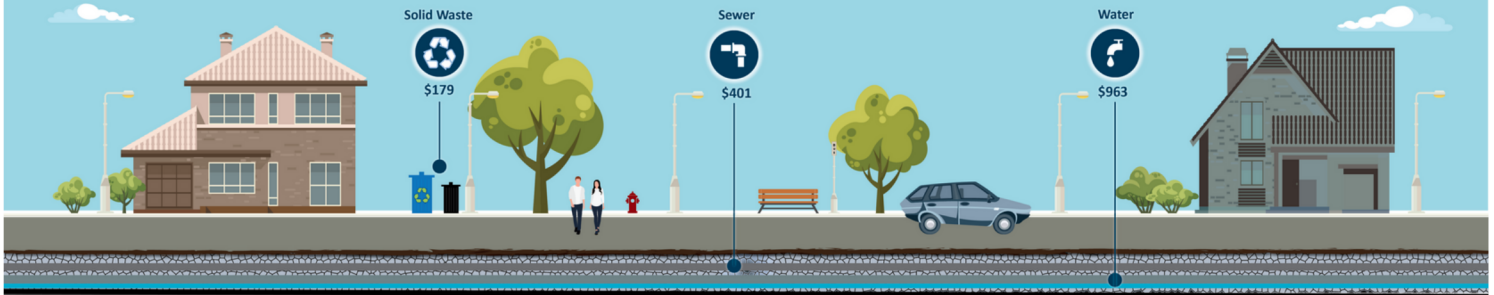
# MUNICIPAL TAX PORTION: WHERE YOUR MONEY GOES

If your home is valued around the average of \$1,000,000, your **municipal taxes** will be approximately \$2,624 in 2024...

The municipal tax dollars you contribute help cover costs of providing:



...and, if **your household** consumes the average amount of water per year, 378m<sup>3</sup>, your utility fees will be approximately \$1,543 in 2024.



## WE'RE HERE TO HELP

Payments are due by **July 2, 2024** before 4:30 p.m.

**Recommended: Pay online through your financial institution:** Search **WEST KELOWNA** as the payee, select **TAXES**, use the roll number on your notice starting with **364 (do not include the space or period)** and record the confirmation number and date from your online payment. Allow two to three business days for processing.

Remember to apply for your Home Owner Grant with the Province of B.C. by July 2, 2024!



## NEW: OUR ADDRESS AND LOCATION HAVE CHANGED

The **new City Hall/Library Building** is located at **3731 Old Okanagan Hwy, West Kelowna, B.C. V4T 0G7**

**Note: Payments cannot be accepted at Mount Boucherie Community Centre** at 2760 Cameron Road, West Kelowna, B.C. V1Z 2T6, — **do not pay at Mount Boucherie Community Centre** (old City Hall, next to Royal LePage Place and Jim Lind Arena).



## HOW TO CONNECT WITH US

**With high call volume during tax season, email is the quickest way to connect with us:**

- Email [taxes@westkelownacity.ca](mailto:taxes@westkelownacity.ca) (include your property address or roll number in the email).
- Or call 778-797-8860, if you prefer to chat with us. We're here Monday - Friday, 8:30 a.m. - 4:30 p.m.