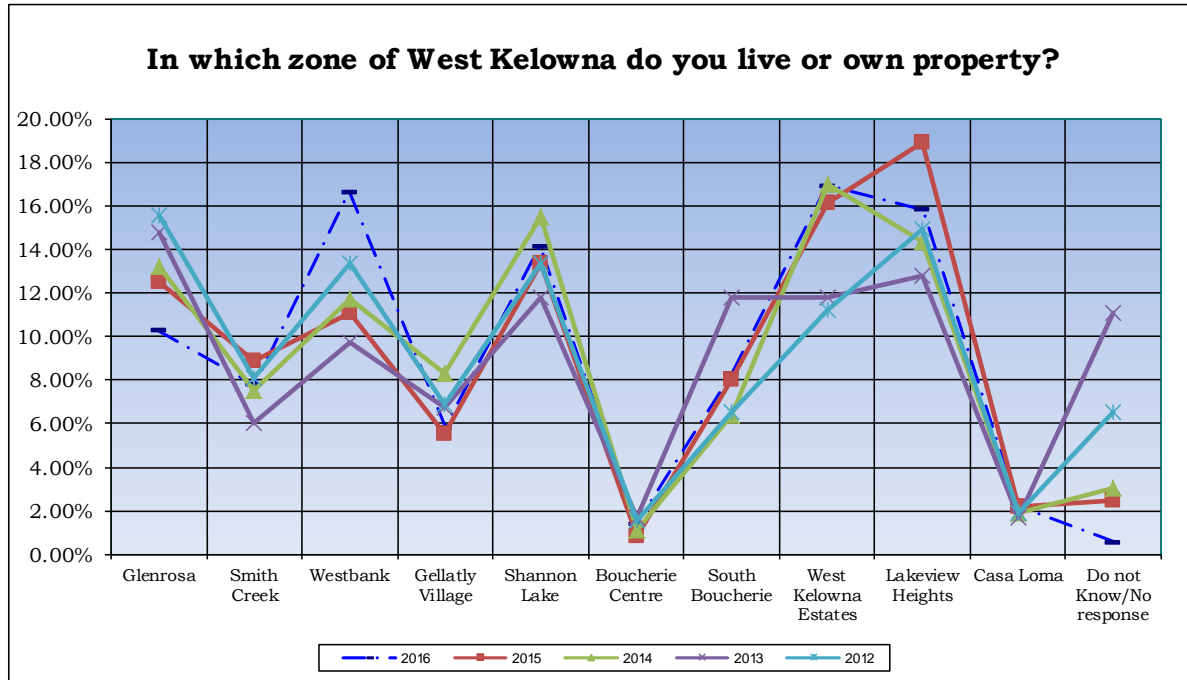


NOTE: The 2016 Survey was edited for clarity and relevance.

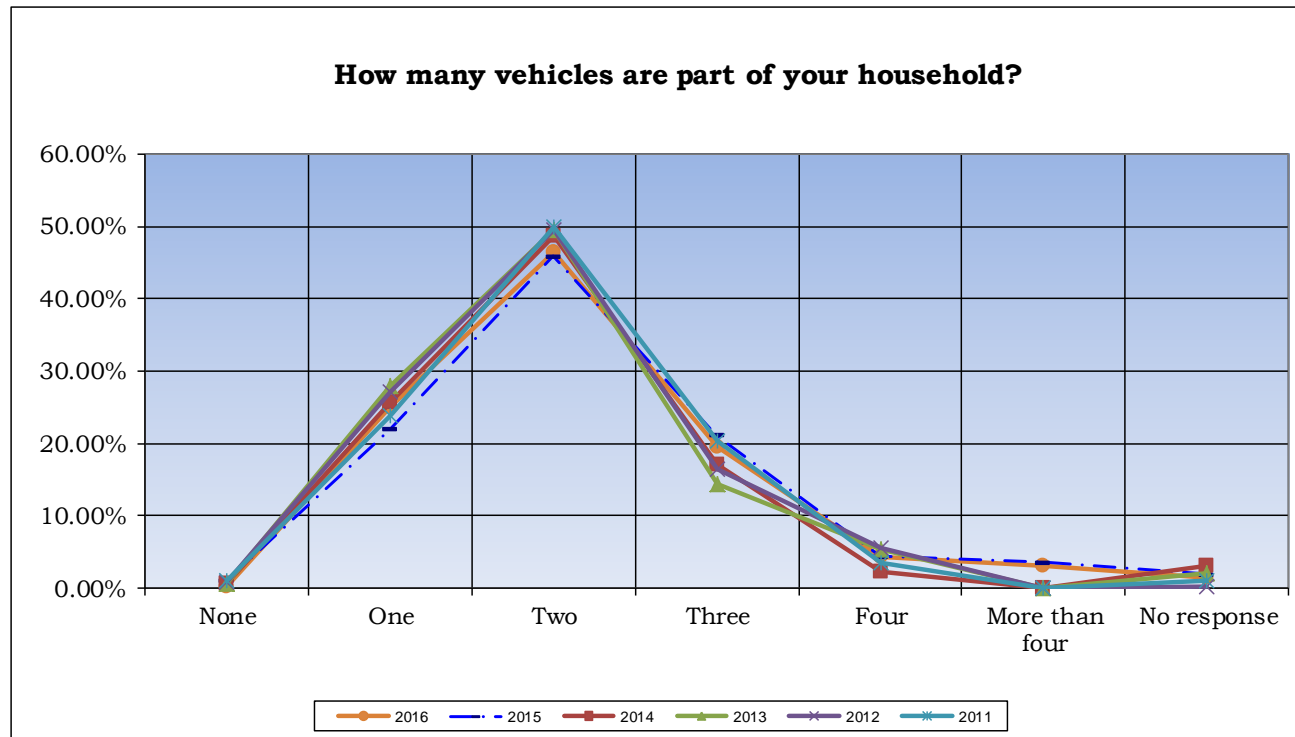
1. In which zone of West Kelowna do you live or own property?

	2016	2015	2014	2013	2012
Glenrosa	10.28%	12.50%	13.21%	14.81%	15.58%
Smith Creek	7.78%	8.89%	7.55%	6.06%	8.10%
Westbank	16.67%	11.11%	11.70%	9.76%	13.40%
Gellatly Village	5.83%	5.56%	8.30%	6.73%	6.85%
Shannon Lake	14.17%	13.33%	15.47%	11.78%	13.40%
Boucherie Centre	1.39%	0.83%	1.13%	1.68%	1.56%
South Boucherie	8.33%	8.06%	6.42%	11.78%	6.54%
West Kelowna Estates	16.94%	16.11%	16.98%	11.78%	11.21%
Lakeview Heights	15.83%	18.89%	14.34%	12.79%	14.95%
Casa Loma	2.22%	2.22%	1.89%	1.68%	1.87%
Do not Know/No response	0.56%	2.50%	3.02%	11.11%	6.54%



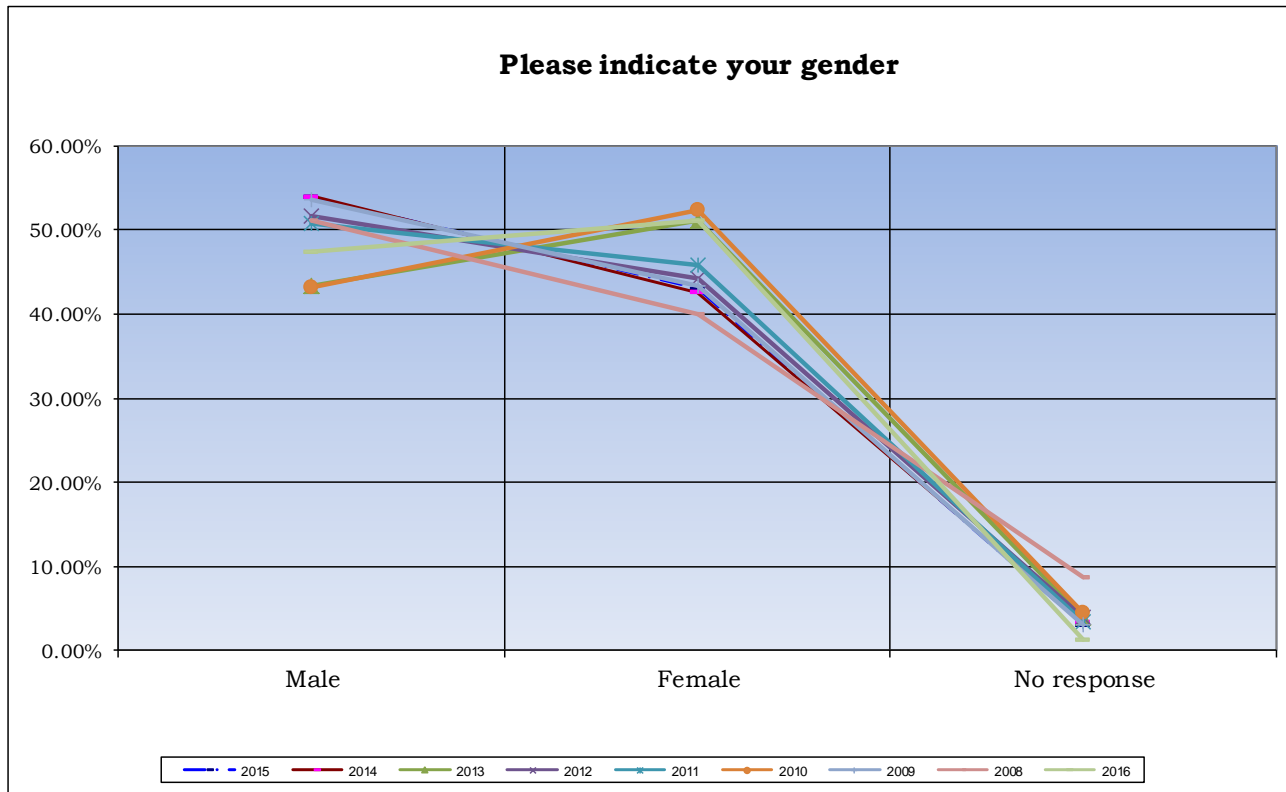
**3. How many vehicles are part of your household?
(More than four category added in 2015)**

	2016	2015	2014	2013	2012	2011
None						
One	0.28%	1.11%	0.75%	0.67%	0.93%	1.06%
Two	25.00%	21.94%	25.66%	27.95%	27.10%	23.94%
Three	46.39%	45.83%	48.68%	49.49%	49.53%	50.00%
Four	19.44%	21.11%	16.98%	14.48%	16.51%	20.42%
More than four	4.44%	4.44%	2.26%	5.39%	5.61%	3.52%
No response	3.06%	3.61%	0.00%	0.00%	0.00%	0.00%
	1.39%	1.94%	3.02%	2.02%	0.31%	1.06%



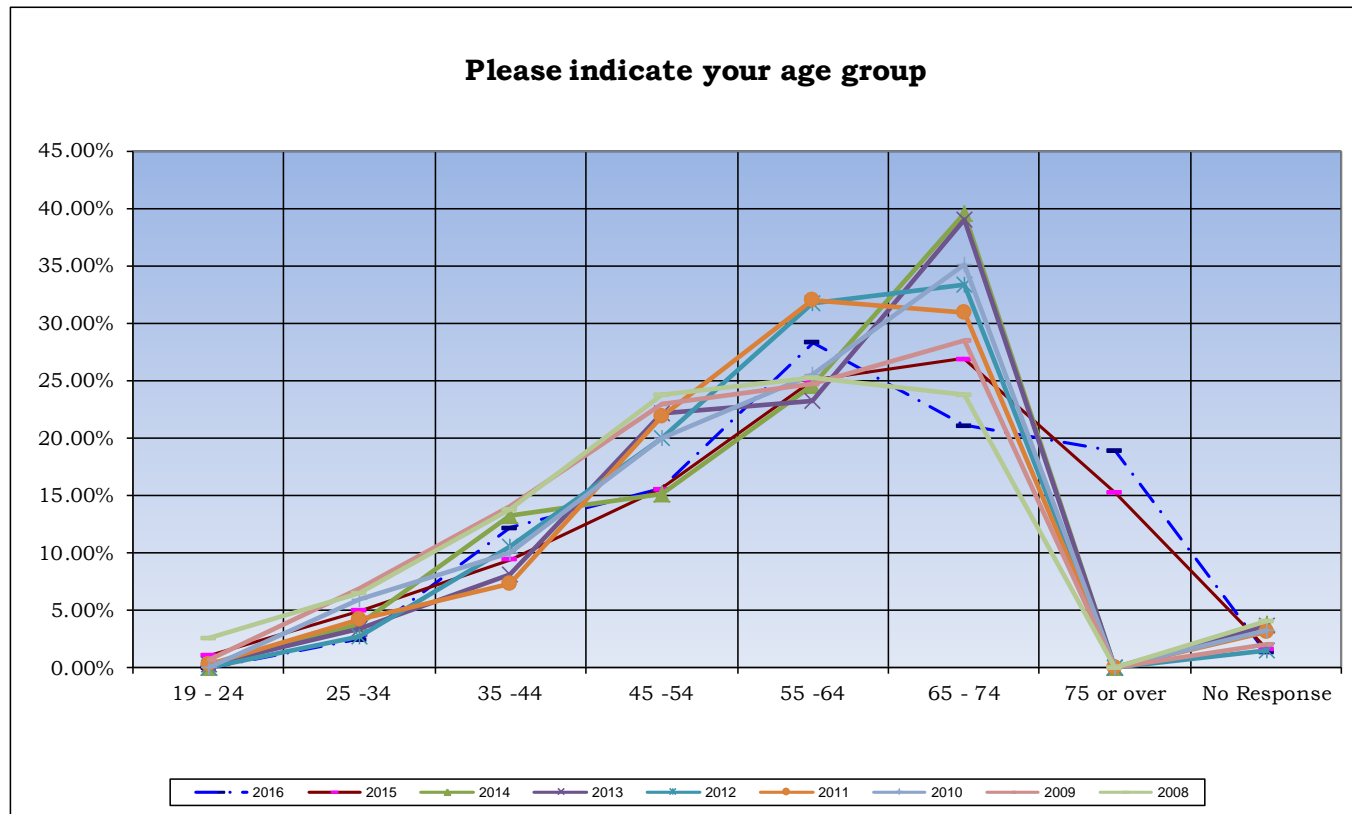
5. Please indicate your gender.

	2016	2015	2014	2013	2012	2011	2010	2009	2008
Male	47.50%	53.89%	53.96%	43.43%	51.71%	50.70%	43.11%	53.61%	51.18%
Female	51.11%	43.06%	42.64%	51.18%	44.24%	45.77%	52.38%	43.30%	40.00%
No response	1.39%	3.06%	3.40%	4.04%	4.05%	3.52%	4.51%	3.09%	8.82%



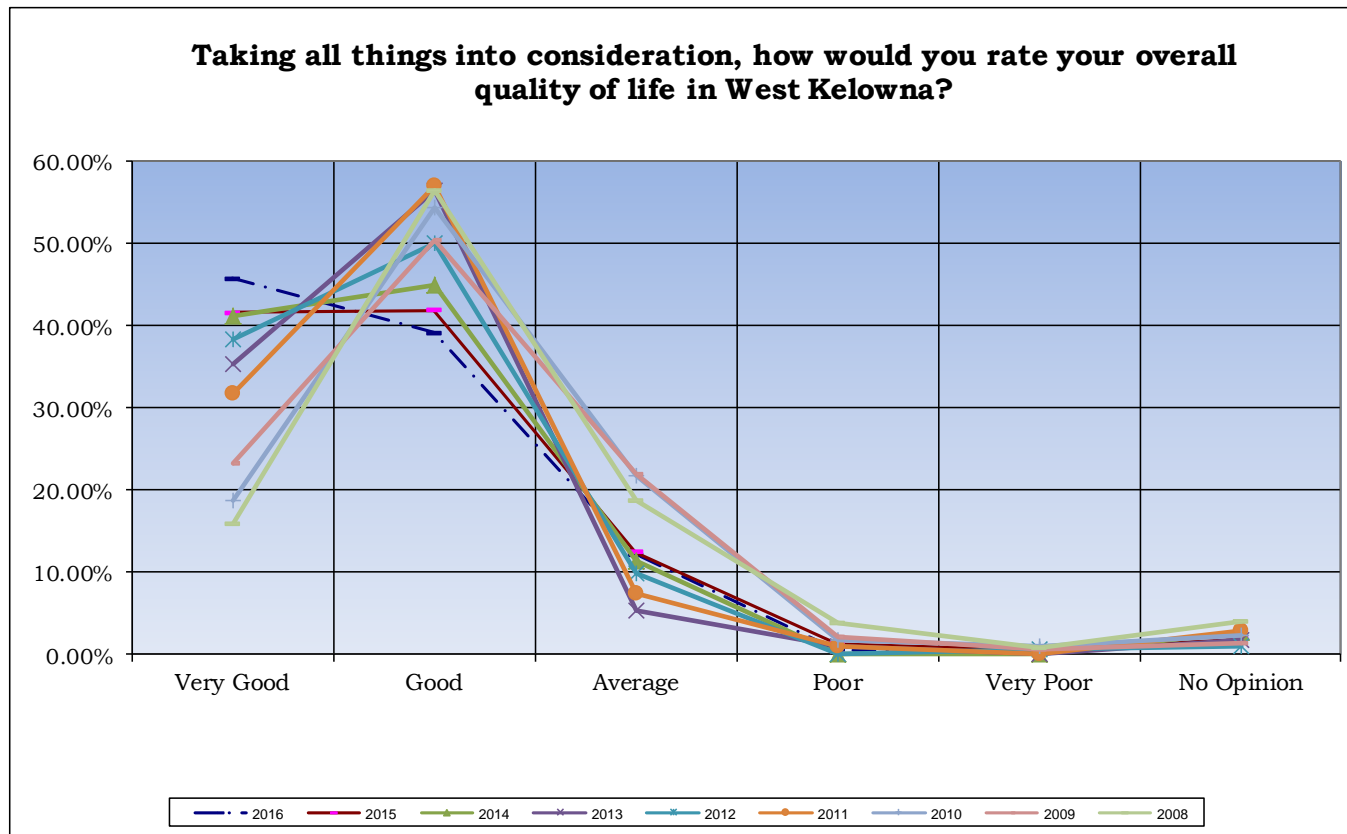
**6. Please indicate your age group.
(75 or over category added in 2015)**

	2016	2015	2014	2013	2012	2011	2010	2009	2008
19 - 24	0.00%	1.11%	0.00%	0.34%	0.00%	0.35%	0.00%	0.69%	2.65%
25 -34	2.50%	5.00%	3.77%	3.37%	2.80%	4.23%	6.02%	6.87%	6.47%
35 -44	12.22%	9.44%	13.21%	8.08%	10.59%	7.39%	10.03%	14.09%	13.82%
45 -54	15.56%	15.56%	15.09%	22.22%	19.94%	21.83%	20.05%	23.02%	23.82%
55 -64	28.33%	25.00%	24.53%	23.23%	31.78%	32.04%	25.56%	24.74%	25.29%
65 - 74	21.11%	26.94%	39.62%	39.06%	33.33%	30.99%	35.09%	28.52%	23.82%
75 or over	18.89%	15.28%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
No Response	1.39%	1.67%	3.77%	3.70%	1.56%	3.17%	3.26%	2.06%	4.12%



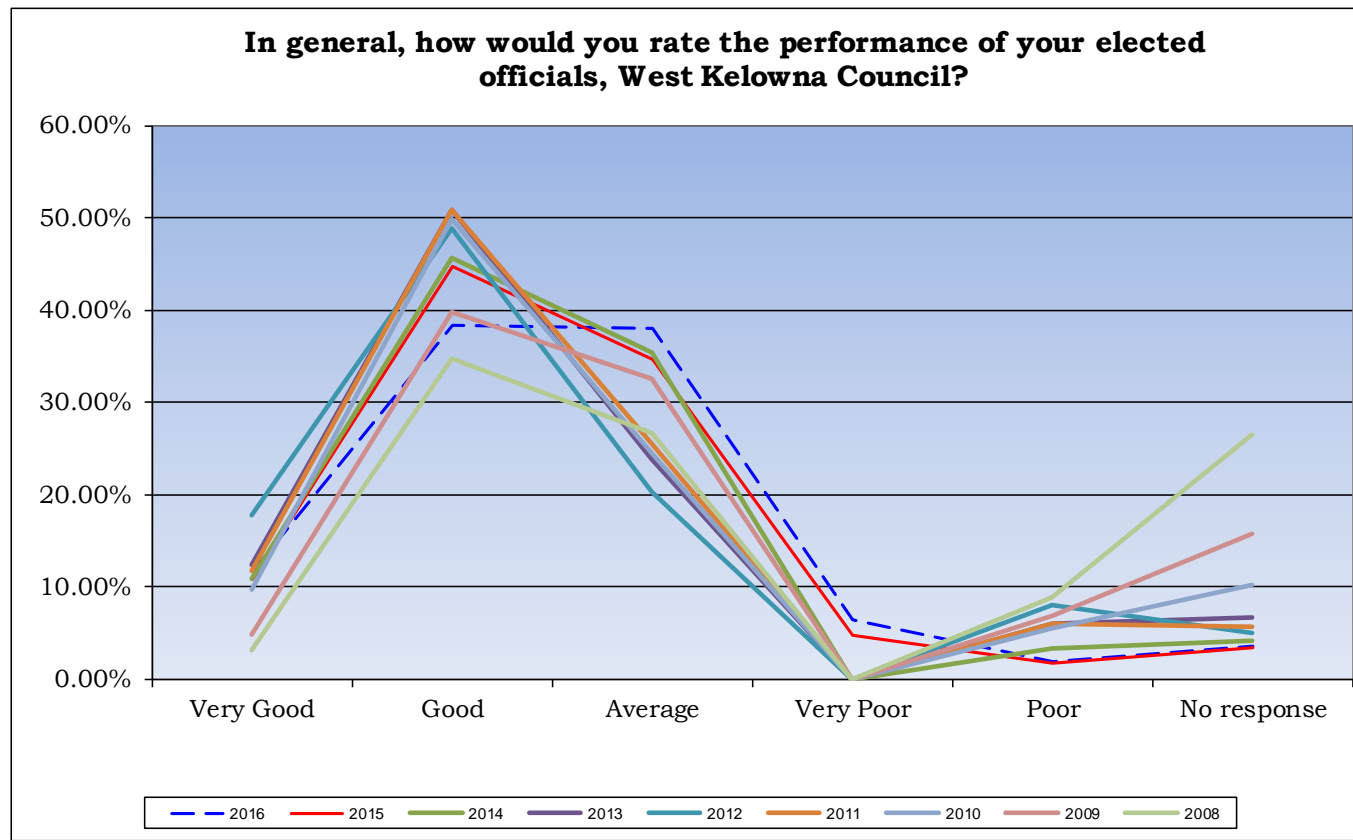
7. Taking all things into consideration, how would you rate your overall quality of life in West Kelowna?

	2016	2015	2014	2013	2012	2011	2010	2009	2008
Very Good	45.83%	41.67%	41.13%	35.35%	38.32%	31.69%	18.80%	23.37%	15.88%
Good	39.17%	41.94%	44.91%	56.57%	50.16%	57.04%	54.39%	50.52%	56.47%
Average	12.22%	12.50%	11.32%	5.39%	9.97%	7.39%	21.80%	21.99%	18.82%
Poor	0.56%	1.39%	0.00%	1.01%	0.00%	1.06%	1.75%	2.06%	3.82%
Very Poor	0.28%	0.56%	0.00%	0.00%	0.62%	0.00%	1.00%	0.69%	0.88%
No Opinion	1.94%	1.94%	2.64%	1.68%	0.93%	2.82%	2.26%	1.37%	4.12%



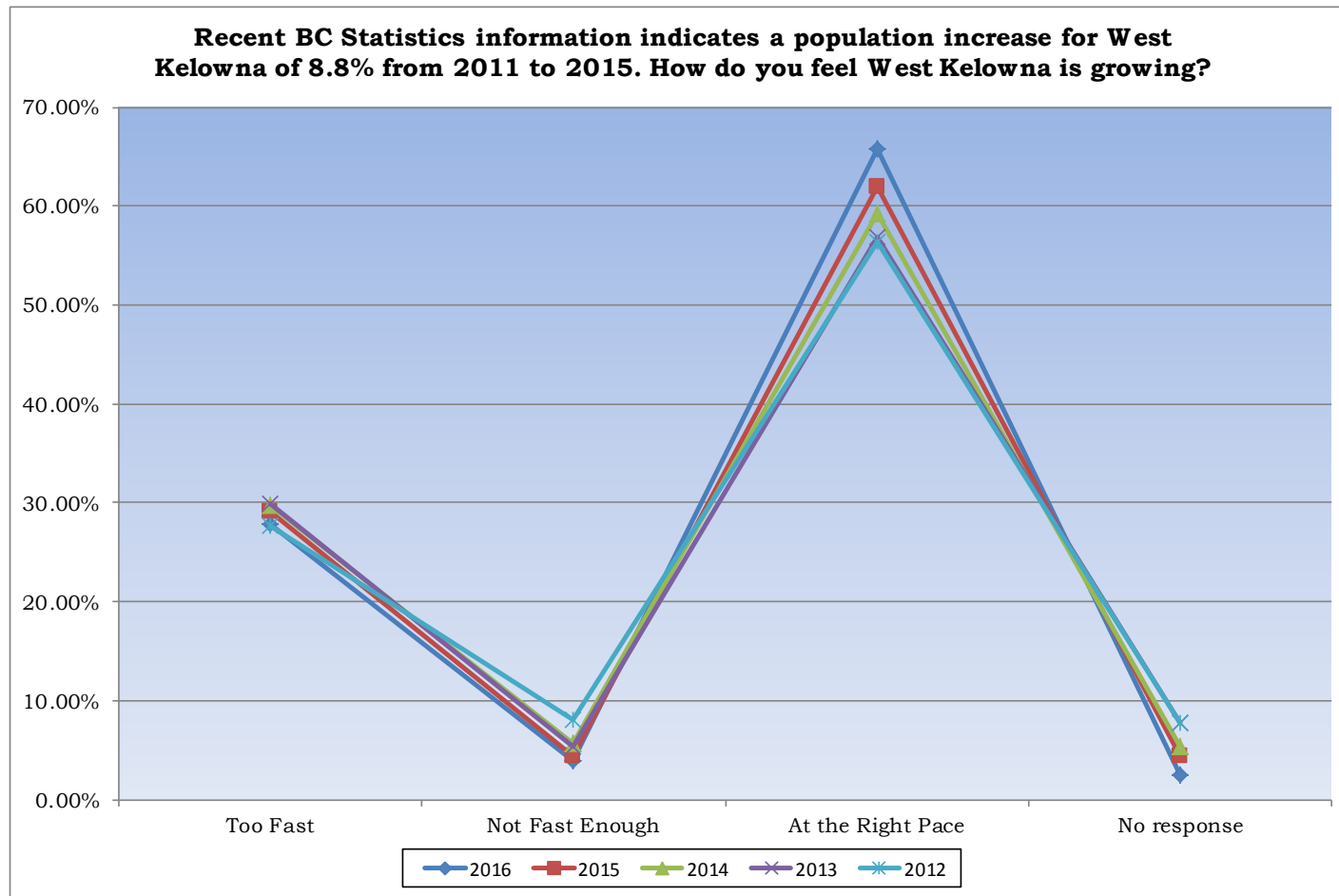
8. In general, how would you rate the performance of your elected officials, West Kelowna Council? (Very Poor category was added in 2015)

	2016	2015	2014	2013	2012	2011	2010	2009	2008
Very Good	11.67%	10.83%	10.94%	12.46%	17.76%	11.79%	9.77%	4.81%	3.24%
Good	38.33%	44.72%	45.66%	50.84%	48.91%	50.95%	49.87%	39.86%	34.71%
Average	38.06%	34.72%	35.47%	23.91%	20.25%	25.48%	24.56%	32.65%	26.76%
Very Poor	6.39%	4.72%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Poor	1.94%	1.67%	3.40%	6.06%	8.10%	6.08%	5.51%	6.87%	8.82%
No response	3.61%	3.33%	4.15%	6.73%	4.98%	5.70%	10.28%	15.81%	26.47%



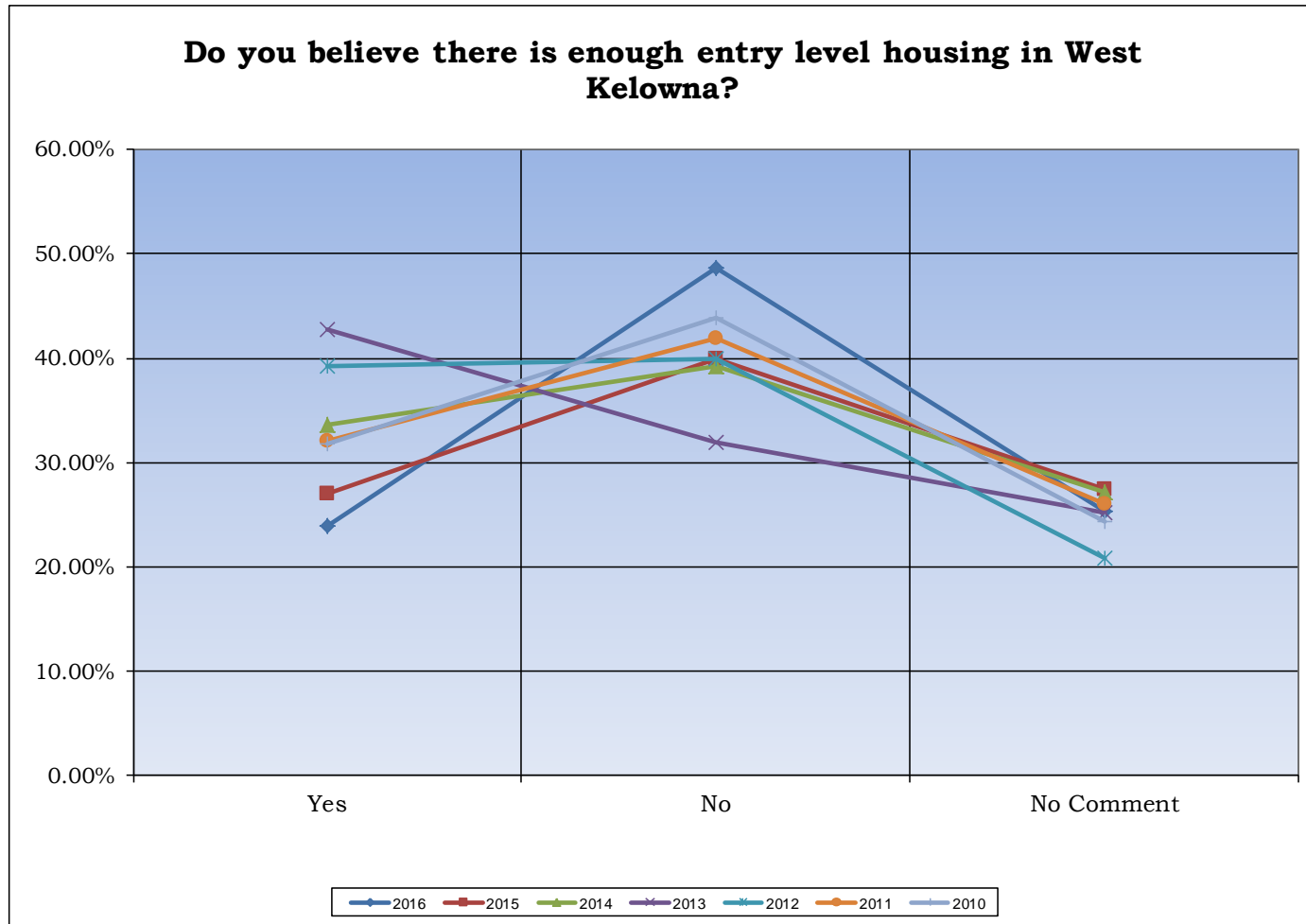
9. Recent BC Statistics information indicates a population increase for West Kelowna of 8.8% from 2011 to 2015. How do you feel West Kelowna is growing?

	2016	2015	2014	2013	2012
Too Fast	27.78%	29.17%	29.81%	29.97%	27.73%
Not Fast Enough	3.89%	4.44%	5.66%	5.39%	8.10%
At the Right Pace	65.83%	61.94%	59.25%	56.90%	56.39%
No response	2.50%	4.44%	5.28%	7.74%	7.79%



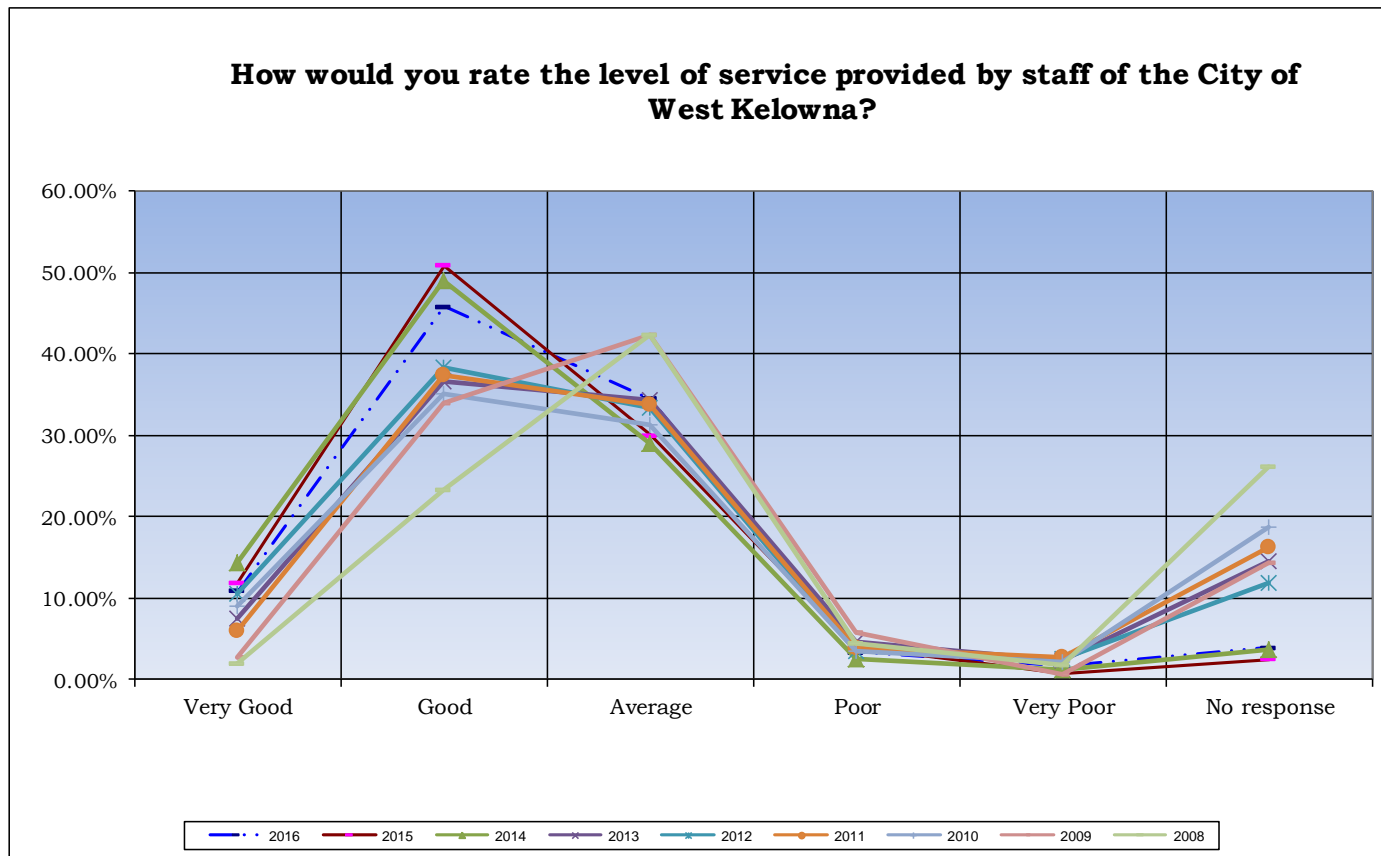
21. Do you think there is enough entry-level housing in West Kelowna?

	2016	2015	2014	2013	2012	2011	2010
Yes	23.89%	26.94%	33.58%	42.76%	39.25%	32.04%	31.83%
No	48.61%	40.00%	39.25%	31.99%	39.88%	41.90%	43.86%
No Comment	25.28%	27.50%	27.17%	25.25%	20.87%	26.06%	24.31%



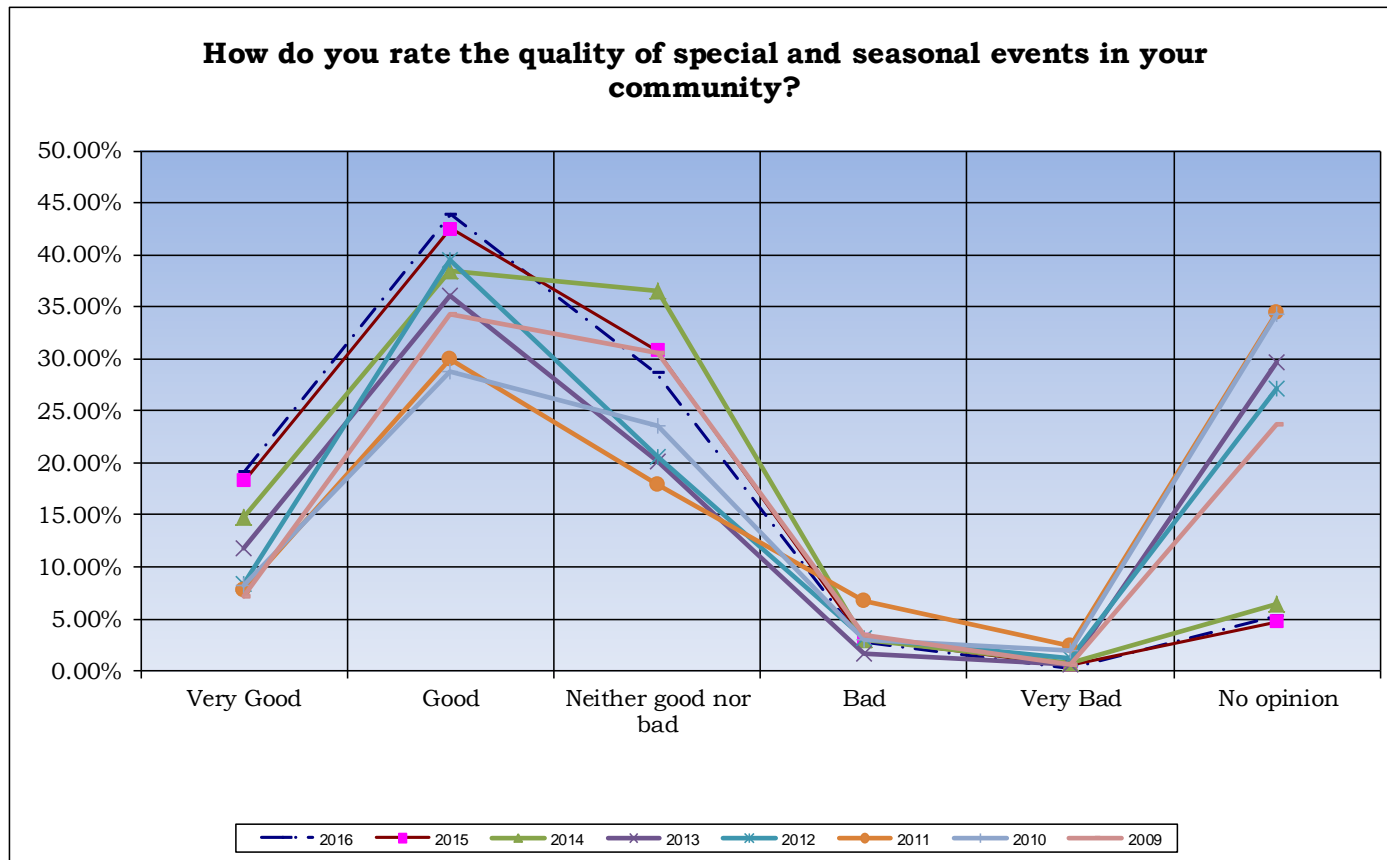
23. How would you rate the level of service provided by staff of the City of West Kelowna?

	2016	2015	2014	2013	2012	2011	2010	2009	2008
Very Good	10.83%	11.94%	14.34%	7.41%	10.59%	5.99%	9.02%	2.75%	2.06%
Good	45.83%	50.83%	49.06%	36.70%	38.32%	37.32%	35.09%	34.02%	23.24%
Average	34.44%	30.00%	29.06%	34.34%	33.33%	33.80%	31.33%	42.27%	42.35%
Poor	3.33%	3.89%	2.64%	4.71%	3.43%	3.87%	3.51%	5.84%	4.41%
Very Poor	1.67%	0.83%	1.13%	2.36%	2.49%	2.82%	2.26%	0.69%	1.76%
No response	3.89%	2.50%	3.77%	14.48%	11.84%	16.20%	18.80%	14.43%	26.18%



**24. How do you rate the quality of special and seasonal events in your community?
(Winterfest, Music in the Park, Christmas Light Up, Easter Extravaganza)**

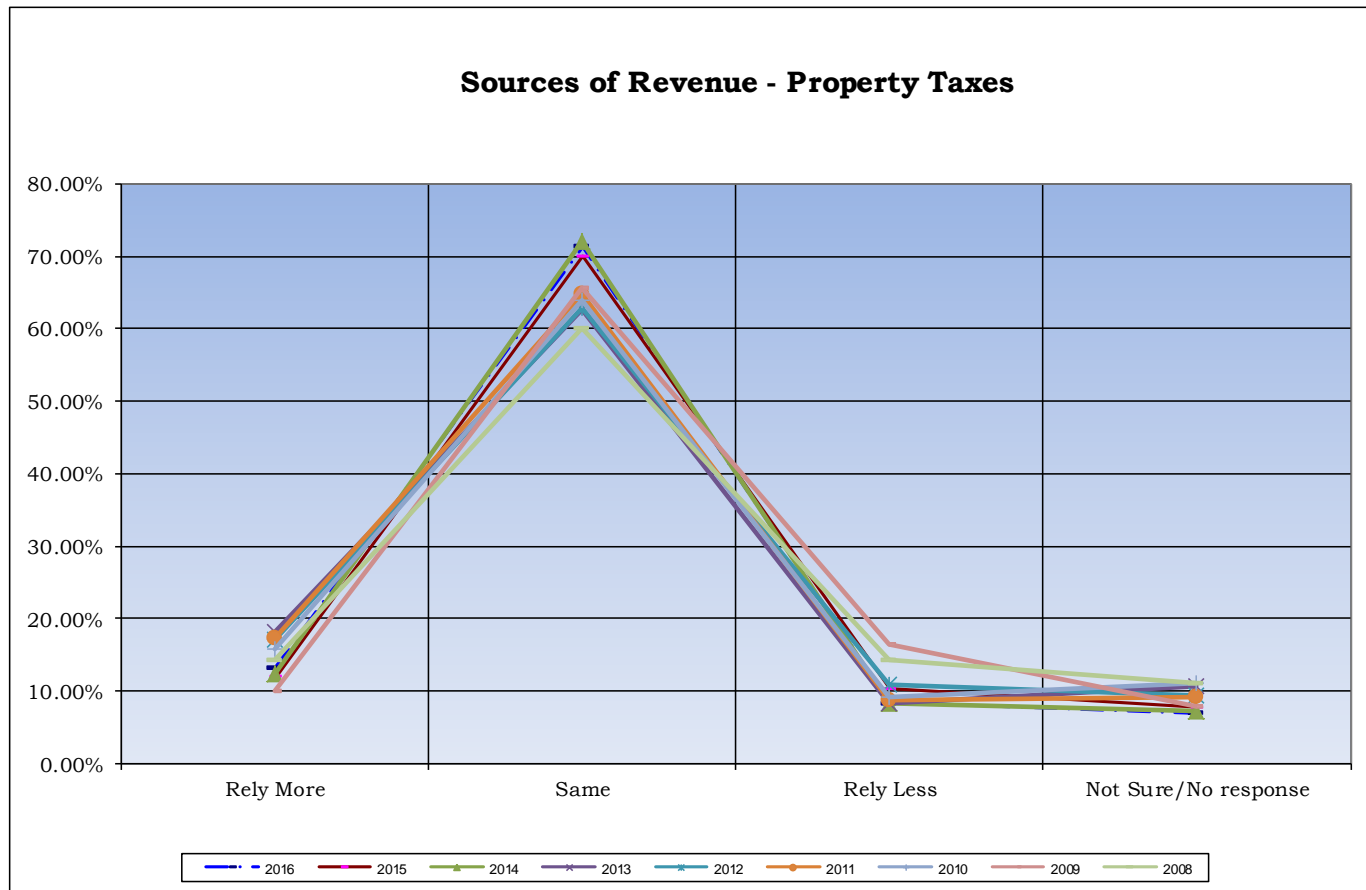
	2016	2015	2014	2013	2012	2011	2010	2009	2008
Very Good	19.17%	18.33%	14.72%	11.78%	8.41%	7.75%	8.27%	7.22%	2.94%
Good	43.89%	42.50%	38.49%	36.03%	39.56%	29.93%	28.82%	34.36%	35.59%
Neither good nor bad	28.61%	30.83%	36.60%	20.20%	20.56%	17.96%	23.56%	30.58%	32.06%
Bad	2.78%	3.06%	3.02%	1.68%	3.12%	6.69%	3.01%	3.44%	5.29%
Very Bad	0.28%	0.56%	0.75%	0.67%	1.25%	2.46%	2.01%	0.69%	0.88%
No opinion	5.28%	4.72%	6.42%	29.63%	27.10%	34.51%	34.34%	23.71%	23.24%



30. Please indicate how much West Kelowna Council should rely on the following sources of revenue:

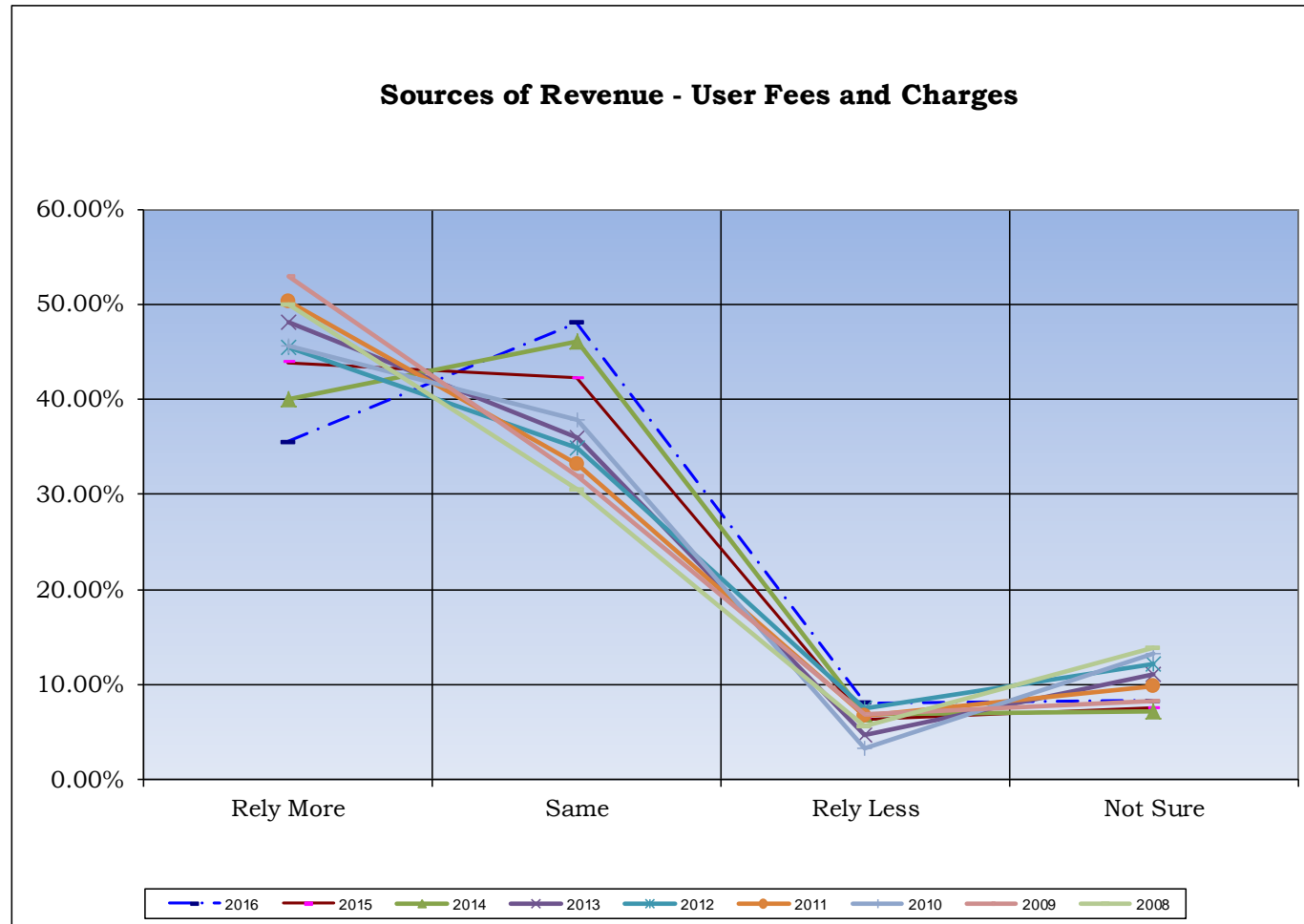
30.1 Property Taxes:

	2016	2015	2014	2013	2012	2011	2010	2009	2008
Rely More	13.33%	11.94%	12.45%	18.18%	16.99%	17.25%	15.79%	9.97%	14.41%
Same	71.39%	70.00%	72.08%	62.63%	62.82%	64.79%	63.91%	65.64%	60.00%
Rely Less	8.33%	10.28%	8.30%	8.42%	10.90%	8.80%	9.27%	16.49%	14.41%
Not Sure/No response	6.94%	7.78%	7.17%	10.77%	9.29%	9.15%	11.03%	7.90%	11.18%



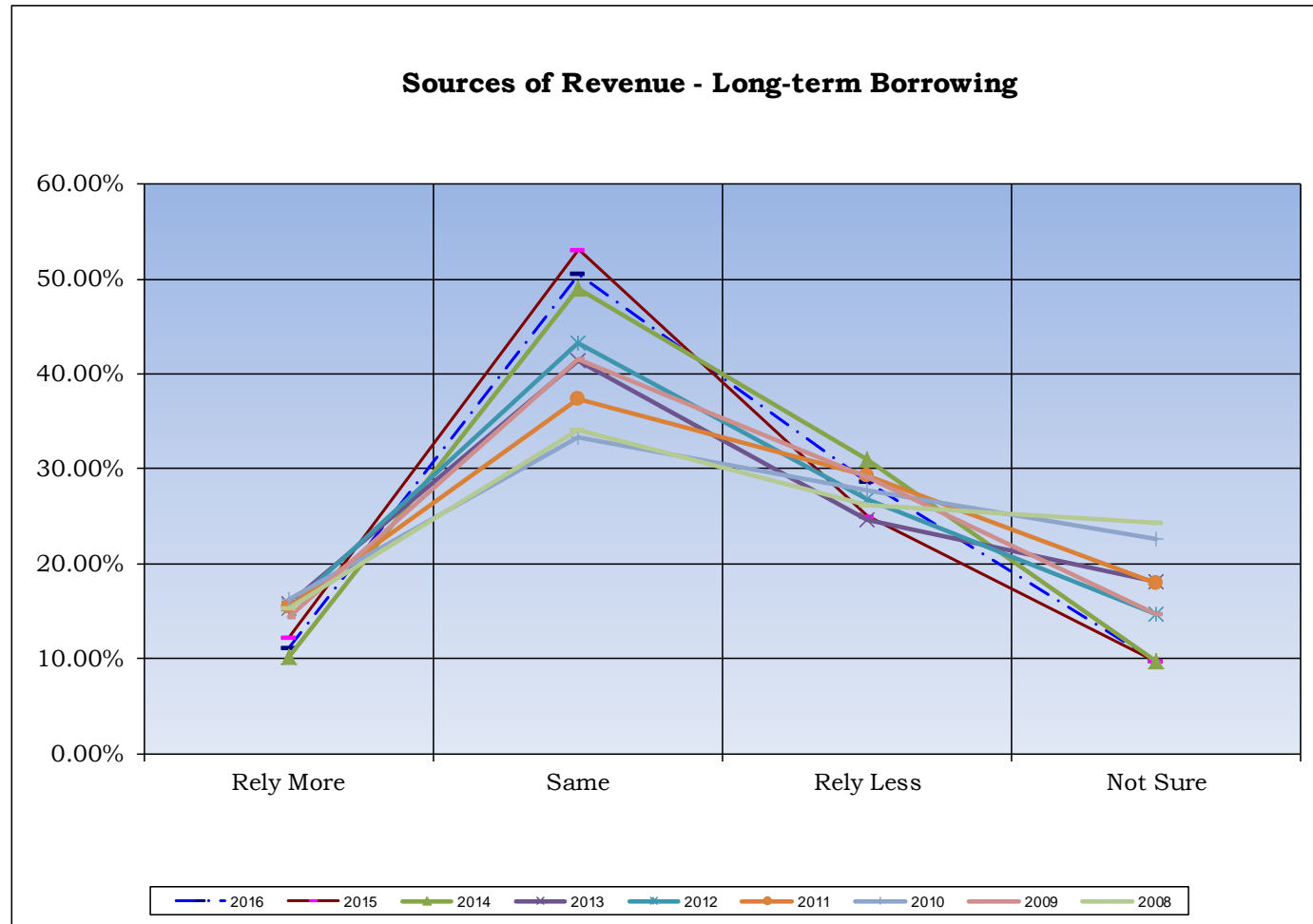
30.2 User Fees and Charges:

	2016	2015	2014	2013	2012	2011	2010	2009	2008
Rely More	35.56%	43.89%	40.00%	48.15%	45.48%	50.35%	45.61%	52.92%	50.00%
Same	48.06%	42.22%	46.04%	36.03%	34.89%	33.10%	37.84%	31.96%	30.59%
Rely Less	8.06%	6.39%	6.79%	4.71%	7.48%	6.69%	3.26%	6.87%	5.59%
Not Sure	8.33%	7.50%	7.17%	11.11%	12.15%	9.86%	13.28%	8.25%	13.83%



30.3 Long-term Borrowing:

	2016	2015	2014	2013	2012	2011	2010	2009	2008
Rely More	11.11%	12.22%	10.19%	15.82%	15.26%	15.49%	16.29%	14.43%	15.29%
Same	50.56%	53.06%	49.06%	41.41%	43.30%	37.32%	33.33%	41.58%	34.12%
Rely Less	28.61%	25.00%	30.94%	24.58%	26.79%	29.23%	27.82%	29.21%	26.18%
Not Sure	9.72%	9.72%	9.81%	18.18%	14.64%	17.96%	22.56%	14.78%	24.41%



30.4 Reserves/Savings:

	2016	2015	2014	2013	2012	2011	2010	2009	2008
Rely More	15.83%	16.11%	16.60%	18.52%	17.76%	17.61%	17.79%	19.59%	19.12%
Same	63.33%	57.22%	60.00%	48.48%	48.60%	48.24%	42.11%	47.42%	42.35%
Rely Less	12.22%	17.22%	14.34%	14.48%	16.51%	15.49%	19.05%	17.87%	15.59%
Not Sure	8.61%	9.44%	9.06%	18.52%	17.13%	18.66%	21.05%	15.12%	22.94%

