



# IN YOUR COMMUNITY

**Clean, safe and reliable drinking water is on the way as West Kelowna gets set to turn on the tap for the Rose Valley Water Treatment Plant.**

The most immediate recovery efforts from the McDougall Creek Wildfire have now been addressed, and the City is working closely with the Interior Health Authority to begin safely delivering water from the plant in two phases (November and December 2023).



## PROVIDING WATER IN TWO PHASES (NOVEMBER AND DECEMBER 2023)

With McDougall Creek Wildfire impacts affecting the overall operation of the new plant, water is scheduled to be provided to users in two phases:

### Phase I – Rose Valley-Lakeview System

#### Water Provided Prior to the End of November 2023

Why? Because this water system was in a more ready state prior to and after the wildfire and less impacts occurred.

### Phase II – West Kelowna Estates System and Sunnyside/Pritchard System

#### Water Provided Prior to the End of December 2023

Why? In addition to recovering from a Do Not Consume Order, these systems also required larger diameter transmission mains, valving and pump alterations, and connections to existing reservoirs in order to connect to the new plant.

Scan to learn more.



## What's Next and Timing

When Phase I water users are confirmed to be served by the new plant widely broadcast communications will occur, which includes news releases, newspaper ads, notice to e-subscribers, social media posts and more. This is anticipated to occur prior to the end of November.

A household mailer will also be sent to Phase I property owners to confirm that they are successfully served by the new Rose Valley Water Treatment Plant.

The same communication approach noted above will apply to Phase II water users. This is anticipated to occur prior to the end of December.

At any time, if a resident is unsure if their household is being served by the new plant, please call the City at 778-797-1234 or email [capitalprojects@westkelownacity.ca](mailto:capitalprojects@westkelownacity.ca).

To learn more about the Rose Valley Water Treatment Plant, visit [westkelownacity.ca/rvwtp](https://westkelownacity.ca/rvwtp).