



This agreement made this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_

**WHEREAS** \_\_\_\_\_ (the “Operator”):

Wishes to demonstrate to the City of West Kelowna (the “City”), and the Citizens of West Kelowna their effort to be a responsible Short-Term Rental operator within the City of West Kelowna.

Recognizes their role as a responsible operator and neighbor within the community and agrees to work with the City and its departments to resolve all concerns.

Wishes to promote West Kelowna as a vibrant, safe, and attractive community for the enjoyment of everyone, including residents, visitors, businesses, and their workers.

Recognizes that non-compliance with the Short-Term Rental Operator Good Neighbour Agreement may be brought to the attention of the Business Licensing Supervisor, License Inspector, or City Council, and may trigger a licence suspension and/or revocation hearing.

Recognizes that Short-Term Rental operators have a civic responsibility to address the conduct of their guests; and that the Good Neighbour Bylaw No. 0151, Traffic Bylaw No. 0092, and other City Bylaws require that certain standards of conduct and maintenance apply to their properties used for Short-Term Rental.

Recognizes that should the Operator’s licence be suspended or cancelled and any Short-Term Rental bookings and/or nuisance incidents pertaining to the operation of a Short-Term Rental continue to occur and remain unresolved, the City may exercise its power to pursue additional enforcement action including increasing fines and/or legal injunctive action.

**AND WHEREAS** the City wishes to:

Commend the Operator for their recognition of their civic responsibilities, and commitment to fostering a good working relationship with the City and the Operator’s neighbours.

Demonstrate its commitment to early resolution of disputes with the Operator in relation to this Agreement whenever possible.

**NOW THEREFORE** in conjunction with and in consideration of obtaining, continuing to hold, or renewing a Short-Term Rental business license, the Operator covenants and agrees with the City to comply with the conditions set out in Business Licensing and Regulation Bylaw No. 0087.

The business Operator by its authorized signatory (Owner/Operator)

X\_\_\_\_\_